



# ANNUAL REPORT 2022



International work

### Governance, management and finances

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### THE IRISH RED CROSS AT A GLANCE

The Irish Red Cross identifies and provides humanitarian assistance, delivering impartial services and support both at home and abroad, to those who are most in need. As well as supporting the response to humanitarian crises around the world, we are involved on a daily basis in many aspects of local and regional community life, through the work of over 3,000 volunteers in 74 Branches across Ireland. The Irish Red Cross saves lives and builds capacity and resilience within communities at home and abroad to enable them to respond effectively to emergencies and disasters.

### **Our Vision**

The vision of the Irish Red Cross is to be a leading humanitarian organisation, providing impartial services and support to vulnerable people and communities both at home and abroad.

### **Our Mission**

Our mission is to identify and deliver humanitarian assistance, both at home and abroad, to those who are most in need. In achieving this we will be guided by the fundamental principles of the Red Cross and promote these principles to inspire policy and attitudinal change. ncy Refugees and displaced peop

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### WHAT WE DO

Emergency response Helping those who are most vulnerable to prepare for, withstand, and recover from emergencies, at home and abroad.



#### International programmes

Supporting recovery and longer-term development by providing specialist personnel and delegates or financial assistance in cooperation with Red Cross and Red Crescent partners.



#### International Humanitarian Law

Disseminating the principles of international humanitarian law to ensure respect for the laws of armed conflict.



#### **Restoring families**

Reuniting families who have been separated by war, forced migration, or other circumstances.

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### First aid and ambulance services

Providing first aid and ambulance services at events and incidents throughout the country, including mountain and lake rescue.



#### Healthy communities

Provide community-based healthcare and mental wellbeing programmes to communities and the prison population.



#### **Community support**

Supporting older people and isolated members of our community – assisting with the delivery of food and medicine and transport for hospital appointments.



#### Youth

Providing interactive and educational opportunities for our youth members.



#### **Training** Delivering first aid and

psychological first aid training.



### **Migration-related support**

Delivering local and national support for refugees in need of food, water, shelter and medical assistance.

# WHERE WE WORK

IN 2022, THE IRISH RED CROSS PROVIDED LIFESAVING RELIEF AND UNWAVERING SUPPORT IN 10 COUNTRIES



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### THE RED CROSS MOVEMENT

The Irish Red Cross is a society of The International Red Cross and Red Crescent Movement. The Movement is made up of the International Committee of the Red Cross (ICRC), the International Federation of Red Cross and Red Crescent Societies (IFRC), and the National Societies in each country, of which the Irish Red Cross is one of 191 around the globe.

The ICRC, the IFRC and the 191 National Societies are independent bodies. Each has its own individual status and exercises no authority over the others. National Societies act as auxiliaries to the public authorities of their own countries in the humanitarian field and provide a range of services, including disaster relief, health and social programmes. During wartime National Societies assist the affected civilian population and support army medical services where appropriate.

The Movement is made up of approximately 16 million volunteers, members and staff worldwide, making it the world's largest humanitarian network. The Movement is neutral and impartial, providing protection and assistance to people affected by disasters and conflicts.

### The International Committee of the Red Cross (ICRC)

The ICRC is an impartial, neutral and independent organisation whose exclusive humanitarian mission is to protect the lives and dignity of victims of armed conflict and other situations of violence and to provide them with assistance. The ICRC also endeavours to prevent suffering by promoting and strengthening humanitarian law and universal humanitarian principles. Established in 1863, the ICRC is at the origin of the Geneva Conventions and the International Red Cross and Red Crescent Movement.

#### The International Federation of Red Cross and Red Crescent Societies (IFRC)

The IFRC inspires, facilitates and promotes all humanitarian activities carried out by its member National Societies on behalf of the most vulnerable people. It directs and coordinates its members' actions to assist the victims of natural and technological disasters, refugees, and those affected by health emergencies. It promotes cooperation between National Societies and works to strengthen their capacity to carry out effective disaster preparedness, health and social programmes. It was founded in 1919 after the First World War.



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### **STRATEGIC FOCUS**

The organisation's strategic plan, 'Act Today, Shape Tomorrow', was developed through extensive consultation in 2019 and guides the Irish Red Cross in its work until 2024. Its focus is to strengthen the organisation's position as a leading humanitarian organisation, providing key services and support to vulnerable people and communities in Ireland and abroad.

This report details the progress made in 2022 under the five themes of focus set out in the strategic plan:



Support

We want our members to have the best possible experience of being a member, so that they feel part of a positive organisation which makes a difference to people's lives and strengthens communities.

At the start of the year the world was still emerging from the COVID-19 pandemic and many of the previously planned enhancements to our member supports had to be postponed until 2023. By end February the efforts of our entire organisation and membership were focused on supporting people fleeing the conflict in Ukraine. This helped to significantly advance our members' awareness of being part of an important, highly relevant organisation.

### Readiness 📿

Our organisation has to be able to respond without hesitation to situations of emergency and disaster at home and abroad and to enable the communities we work with to put in place their own resilience plans. The extensive preparatory work undertaken in 2022 to ensure this readiness is detailed throughout this report.



We are in the business of saving lives. Our third strategic theme is to ensure we have the capacity to maintain compliance with the relevant regulatory and statutory requirements via our volunteer leaders and staff.

Last year, as we responded to the largest influx of migrants Ireland has ever experienced as well as other emergencies and needs caused by COVID-19, performing to the highest standards became more important than ever. We achieved full compliance with the Charity Regulator's Governance Code in 2022 and continued our voluntary compliance with the Statement of Recommended Practice (SORP) for financial and activity reporting. Reflecting the importance of high standards of accountability, transparency and risk management to the organisation, a new senior management Head of Compliance & Legal Affairs role was approved and this post was filled in November.

### Membership 😤

The Irish Red Cross is a volunteer-led member organisation. Expanding membership is important to making it increasingly responsive to and effective in meeting the demands and opportunities of our Vision and Mission statements.

We were delighted to welcome hundreds of new members during 2022, attracted by the high-profile work being done to support the Government, refugees, and communities. The challenge in 2023 is to maintain this momentum and to retain these new members as active volunteers. To this end, in December the board approved additional roles to support a membership recruitment campaign.

### Sustainability $\heartsuit$

Our fifth theme is to ensure that we have the financial, people and technological resources in place to enable us to achieve the ambitions set out in the strategy.

Last year was an extraordinary one which elevated the profile of the Irish Red Cross in both the public and private sectors and resulted in donations breaking both records and our expectations. Our focus now is on maintaining those relationships for the future. The acute pressure of this intense and stressful year took its toll on people (staff and volunteers) as well as our information and communications (ICT) systems and processes. In response, in its budgeting process for 2023 the Board allocated funds to invest in more staff and improved IT systems.

### **CHAIR & SECRETARY GENERAL STATEMENT**



Pat Carey Chair



Liam O'Dwyer Secretary General

The seismic nature of developments in 2022 will leave an indelible but positive mark on Irish society and the Irish Red Cross. The extraordinary and generous response of the Irish people in welcoming people from Ukraine is a guide to who we are as a nation. During the year the Red Cross facilitated accommodation and a welcome in Ireland for Ukrainians fleeing the international armed conflict and it raised  $\in$ 42 million to assist and support people displaced by the conflict in their home country, on or around its borders, and in Ireland. The success of these endeavours has opened the eyes of the Irish population to the value, commitment and effectiveness of the Red Cross.

The commitment and co-operation of staff and volunteers to welcome, transport, integrate and accommodate Ukrainians and others displaced by conflict has crystalised the mission of the Irish Red Cross. This was characterised by the volunteers who gave endless hours at seaports and airports to welcome and guide new arrivals and by those who followed up with transport and material supports, including funds to enable people who fled Ukraine with very little to survive with some dignity in their early weeks in Ireland.

The arrangement of accommodation via our software platform, the Register of Pledges, attracted a huge volume of offers. The Irish Red Cross, supported by the Department of Children, Equality, Disability, Integration and Youth (DCEDIY), the Defence Forces, An Post, SalesSense, and volunteer IT professionals operating call centres, enabled 11,500 properties materialise as viable and available accommodation possibilities from an initial base of just over 21,000 properties. We were also very appreciative of project management and technical support from ARUP and a number of retired civil service colleagues, all of whom volunteered their time and expertise. The DCEDIY requested Local Authorities to use these properties and match them with Ukrainians. While this was a slow and complex process for a myriad of reasons (including the requirement for Garda vetting in nearly 50% of homes), it delivered accommodation to 6,459 people from Ukraine in 2,469 properties by the end of 2022.

The role of Irish Red Cross staff and volunteers, with support from many other agencies, including Helping Irish Hosts, the International Organisation for Migration, Peter McVerry Trust, ad hoc Facebook groups and Local Authorities, was critical to achieving so many placements. Beyond this, the real heroes are the people and families who have welcomed Ukrainians into their homes, both vacant and shared. This commitment is a mark of how special a society Ireland has become. Add to this the extraordinary generosity of individuals, groups, clubs, and businesses with cash or service donations and it is humbling to be trusted with the responsibility for the distribution of these goods, services and funds.

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Irish Red Cross volunteers throughout the country did exemplary work to support Ukrainians arriving in Ireland. In Maynooth University (where over 400 Ukrainians were living over the summer months) volunteers facilitated the distribution of food and clothing vouchers, as well as vouchers for local pharmacies and children's toys. Volunteers were also present at air and seaports nationwide to welcome Ukrainian migrants on their arrival in Ireland, with over 5,847 arrivals escorted by Irish Red Cross volunteers throughout the year. A total of 8,020 hygiene packs were distributed to Ukrainians, while almost 2,000 schoolbags containing basic educational supplies were distributed to Ukrainian children starting school. Vouchers to the value of €326,000 were also made available.

We are, of course, part of a much larger organisation – the Red Cross and Red Crescent Movement. The Movement in Ukraine and in the countries bordering Ukraine enabled massive volumes of medical goods, financial aid, food, clothing and shelter to be provided to Ukrainians fleeing the conflict.

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The Irish Red Cross contributed €19.4 million of the funds it raised to this work, in partnership with our Red Cross Movement partners.

A further €1.1 million was spent in Ireland and the Irish Red Cross has plans to expend the remaining monies both in Ukraine and on Ukrainian-related programmes in Ireland over the next three years.

The blatant breaches of International Humanitarian Law – including the indiscriminate bombings of hospitals, prisons, residences and schools – has been a devastating aspect of this conflict. The taking of civilian lives, without remorse, has been a frightening development.

We fully acknowledge that there is a need for consultation in Ireland with communities receiving migrants and a need to increase Ireland's investment in our housing and health infrastructure. But these are problems created by political decisions made over the past 20 years – not by migrants seeking shelter, as was an emerging narrative in the latter part of the year. As a nation which exported more people than those who remained, we know better than most how the pain of migration can be eased by the welcome received in other countries. We are also in a good position to recognise the benefits that we, as migrants, brought to our new homelands – and indeed to appreciate the longer-term benefits that accrued to Ireland as a result of their success. Ireland is now a multiracial society and has benefited significantly socially, culturally and economically by inward migration. All the evidence shows that migrants work and contribute and, while they may need support in the early days, in the longer-term they enhance our society and economy.

We would like to pay tribute to our Government, which had managed the arrival of over 60,000 Ukrainians and 15,000 International Protection migrants by the end of 2022 in a manner that has seen refugees settle into temporary accommodation, begin working in Irish society and attend Irish schools and colleges. The welcome implementation of the Protection Directive by the Irish Government, and the support of the voluntary organisations, local communities and statutory bodies, has been refreshing.

On a final note, the employment of so many people from Ukraine by the Irish Red Cross and the development of the Ukraine Community Centre in Dublin, initially in Vicar Street and latterly in Rathmines, has enriched the Irish Red Cross as much as the Irish Red Cross has supported our new arrivals.

While all of this was happening in Ukraine, devastating food shortages in the Horn of Africa, conflict in Sudan and flooding in Pakistan, as well as other climate and power struggles and civil crises, have been staring us in the face.

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The Red Cross and Red Crescent Movement is active on the frontline of these wars and tragedies, supporting the vulnerable victims.

The Irish Red Cross could only offer financial support and raise awareness of the importance of responding, but even as we did this we recognised that this response was insufficient.

The Irish Red Cross has been working in Nepal on a livelihoods programme for the past four years. The programme has funded rural communities to enable them provide for themselves by generating additional food for consumption and sale. The project has targeted women and people with disabilities, in particular, to encourage their contributions to the sustainability of their communities. The programme was funded by contributions from the Irish public in 2015 following the devastating earthquakes in Nepal and in 2022 all donated funds were finally expended.

A new programme to be funded by the Irish Red Cross from from public donations was agreed in 2022 and is now progressing with additional support from Irish Aid. This again shows the value of livelihood programmes that are led by the Nepalese as they build their own resilience and independence.

#### CHAIR AND SECRETARY GENERAL STATEMENT (CONTINUED)

At a time when International Humanitarian Law (IHL) is being flouted by a number of Governments around the world, the hosting of the Corn Adomnáin IHL University Competition in Cork in April was an important event. The large number of entries indicates just how high how a value third level colleges, students and academics put on IHL. The winning team from Galway University showed an impressive grasp of the subject and a capacity to apply the principles of IHL to very practical and dangerous situations.

With the ending of many of the COVID-19 restrictions in 2022 the Irish Red Cross could return to active first aid duty at events throughout the country. Sports, music and cultural events once again brightened our weekends and the Irish Red Cross' qualified and well-trained first aid volunteers provided these vital services. The first aid training courses provided by both volunteers and paid staff have expanded due to the development of online and hybrid programmes, the latter delivered in part online and in part in-person. This new and positive development has facilitated and improved our work in our communities.

Last year we also reviewed our central commercial training service and decided, as a result, to make further investment in this unique and well-regarded offering from the Irish Red Cross. The Board of Directors agreed to invest in this service over a period of two years to support this growth.

The work of our community support teams, providing transport to medical facilities and delivering support goods to vulnerable people, has expanded of late, demonstrating the potential of the organisation in the area of community development. The role of the organisation assisting communities during COVID-19 has also shown the flexible nature of volunteerism in the Irish Red Cross. The provision of ambulance services in support of the HSE, assistance at vaccination centres, the transport of COVID-19 patients, including those in nursing homes and direct provision centres, and the constant supplying of goods to vulnerable people have set out new development paths for Irish Red Cross members and staff.

In October 2022 a frightening tragedy blighted the community of Creeslough, Co. Donegal. Ten people lost their lives in an explosion and many others were injured. People in Creeslough lost family members, friends, businesses, homes and livelihoods. The Irish Red Cross, with the assistance of An Post and Applegreen, raised €1.76 million in 2022 and has been focused on supporting the families and community there and in the distribution of the funds. We wish to put on record our appreciation of our volunteers in Donegal and our staff for enabling the speedy response of the Irish Red Cross to this disaster.

The Irish Red Cross Board of Directors is very mindful of its governance responsibilities and its obligation to ensure the organisation's financial future. This entire document can be understood to be our Directors' Report and Financial Statements for 2022 but some specific points to note here include that fact that we reviewed and completed our confirmation of compliance with the Charities Governance Code during the year.

Additionally, two important governance events took place in 2022 – the putting in place of a new Board and General Assembly and the appointment of a new Secretary General.

The previous General Assembly and Board operated for an extended term due to COVID-19 restrictions preventing the holding of in-person meetings. When these restrictions were lifted a formal election of a new General Assembly took place. We are grateful to the long serving members of the previous General Assembly and welcome the new members who will guide the Irish Red Cross over the next three years. This General Assembly then elected a new Board of Directors, including seven external nominees. This has strengthened the Board with additional skills and knowledge which is so important in this complex and demanding governance environment.

Pat Carey was again re-nominated and elected as Chair, which has provided a welcome sense of consistency in the organisation at a time of change and the introduction of new personnel. Deirdre Garvey was appointed Secretary General from 1 January 2023. The organisation is delighted to welcome Deirdre, who, as CEO of The Wheel for over 20 years, brings extensive experience in and knowledge of the community and voluntary sector. She brings, too, important perspectives of how the sector does and should operate, which will be of great benefit to the Irish Red Cross. Her experience, together with the employment of the first Head of Compliance and Legal Affairs at the Irish Red Cross, thanks to Pobal funding, will strengthen the organisation in these increasingly complex times.

The organisation's finances and activities are described in detail in this report. It is important to note here that the Irish Red Cross' financial position during 2022 was strengthened. This is very welcome as it comes after five years of slowly struggling to build up what was, in fact, a very modest minimum reserve.

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The successful financial outturn for 2022 is a 'one-off opportunity' to at last invest in areas for which the organisation has long struggled to find funding – i.e. the people, processes and technology that we need to create, track and account for our impact and associated public benefit, commensurate with the Irish Red Cross being one of Ireland's leading humanitarian organisations operating to the best practices for non-profits and charities.

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The badly needed buttressing of our unrestricted reserves should ensure we have adequate financial buffers in place to face the significant economic challenges that no doubt lie ahead. Now is the time to conduct a review of our reserves policy and the level of reserves we hold to ensure that we continue to be prudent with charitable resources whilst also aligned with best governance and risk management practices. This is in the context of significant growth in our activities domestically and internationally.

A deep and sincere expression of thanks and appreciation to our interim Secretary General, Liam O'Dwyer, who came out of retirement at the end of 2021 to provide leadership at senior level after a period of change. Liam had previously served as Secretary General for five years and retired in April 2020. His commitment to the Irish Red Cross, its staff, volunteers and clients has been exemplary.

We also wish to put on record our heartfelt thanks to key stakeholders, funders and supporters of the organisation.

Many thanks to colleagues on the Board of Directors during 2022 – both those who reached the end of long terms of service and those Directors who remained in place with our new Directors. Being a member of the Board of the Irish Red Cross is a demanding responsibility and those willing to undertake it should be acknowledged for their commitment.

Our thanks also goes to all our volunteers who give so selflessly of their time and skills and to their families who support them in their work with our organisation.

Finally, to the staff who have worked hand-in-hand with our volunteers during a difficult and complex time of change and growth – a very big thank you.

### RÁITEAS AN CHATHAOIRLIGH AGUS AN ARD-RÚNAÍ



Pat Carey Chathaoirligh



Liam O'Dwyer Ard-Runaí

Fágfaidh eachtraí treascracha na bliana 2022 a rian go buan ar mhuintir na hÉireann agus ar Chros Dhearg na hÉireann, ach is dearfach an rian é. Tugadh léargas dúinn ar an mianach atá ionainn mar náisiún nuair a chuireamar fáilte fial flaithiúil roimh mhuintir na hÚcráine. Chuir an Chros Dhearg cóiríocht croíúil ar fáil do na hÚcráinigh a bhí ag teitheadh ó choimhlint armtha idirnáisiúnta. Chruinníomar €42 milliún chun cabhrú leis na sluaite a díbríodh as baile agus chun tacú leo. D'fhan cuid acu ina dtír dhúchais, lonnaigh cuid eile ar theorainneacha a dtíre féin nó ina ngaobhar, agus tháinig cuid eile fós anseo go hÉirinn. Bhí rath ar ár gcuid iarrachtaí agus chuir sé sin fiúntas, dúthracht agus éifeacht na Croise Deirge ar a súile do mhuintir na hÉireann.

Chuir foireann agus oibrithe deonacha na Croise Deirge fáilte roimh mhuintir na hÚcráine agus roimh dhaoine eile a díbríodh de bharr na coimhlinte. Chomhoibrigh siad le chéile go dúthrachtach ar bhealach a shoiléirigh cuspóirí na heagraíochta go glé dúinn. Reáchtáil siad iompar agus cóiríocht do na teifigh, mar aon le tacaíocht sóisialta i measc an phobail. Bhí sainchomharthaí na dúthrachta sin le haithint sna hoibrithe deonacha nár cheil uair ar bith dá gcuid ar na teifigh, ach iad i láthair ag na calafoirt agus na haerfoirt chun treoir agus fáilte a chur rompu ag teacht i dtír. Tháinig a gcomhleacaithe ina dhiaidh sin chun cóir iompair agus acmhainní riachtanacha a sholáthar. Chuir siad airgead ar fáil fosta ionas go bhféadfadh teifigh na hÚcráine iad féin a chothú le féinmheas éigin le linn na seachtainí tosaigh in Éirinn tar éis teacht i dtír beo bocht anseo.

Cruthaíomar ardán bogearraí ar mhaithe le cóiríocht a reáchtáil – Clár na nGealltanas – agus tháinig rabharta tairiscintí isteach chugainn dá bharr. Thug Cros Dhearg na hÉireann faoin gcóiríocht is oiriúnaí a roghnú. Fuaireamar lántacaíocht chun lárionaid ghlaonna a sholáthar ón Roinn Leanaí, Comhionannais, Míchumais, Imeasctha agus Óige, ó na Fórsaí Cosanta, ó An Post, ó SalesSense, agus ó oibrithe gairmiúla deonacha sa Teicneolaíocht Faisnéise. D'aithníomar go raibh 11,500 réadmhaoin inúsáidte ar fáil as an mbunachar tosaigh de bheagán os cionn 21,000. Fuaireamar cabhair i mbainistíocht an tionscadail, mar aon le tacaíocht theicniúil, ó ARUP, agus chuir foireann státseirbhíseach ar scor a gcuid ama agus a gcuid saineolais ar fáil dúinn ar bhonn deonach chomh maith. D'iarr an Roinn Leanaí, Comhionannais, Míchumais, Imeasctha agus Óige ar na hÚdaráis Áitiúla úsáid a bhaint as na hionaid chónaithe a roghnaíodh chun an chóiríocht is oiriúnaí a sholáthar do mhuintir na hÚcráine. Próiseas fadálach casta a bhí ansin ar iliomad cúiseanna (bhí grinnfhiosrúchán an Gharda Síochána riachtanach i gcás 50% de na háitribh nach mór), ach d'éirigh linn 6,459 duine as an Úcráin a shocrú isteach i 2,469 de na hionaid chónaithe faoi dheireadh 2022.

Ní fhéadfaí an méid sin socruithe cóiríochta a reáchtáil mura mbeadh foireann agus oibrithe deonacha Chros Dhearg na hÉireann, chomh maith lenár lucht tacaíochta sna gníomhaireachtaí eile – Helping Irish Hosts, International Organisation for Migration, Peter McVerry Trust, grúpaí ad hoc Facebook agus na hÚdaráis Áitiúla san áireamh. In airde air sin, níl aon chur síos ar na héachtaí a rinne

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gnáthdhaoine agus a dteaghlaigh nuair a chuir siad fáilte chun an bhaile roimh mhuintir na hÚcráine – bíodh cóiríocht fholamh ar fáil acu, nó cóiríocht le roinnt. Tugann dúthracht mar sin léargas dúinn ar an bpobal eisceachtúil atá anois againn in Éirinn. Breathnaigh fosta ar an bhflaithiúlacht iontach a léirigh daoine aonair, grúpaí, cumainn agus gnólachtaí maidir le síntiúis airgid nó deonú seirbhísí. Ní beag linn é gur chuir daoine muinín ionainn a bheith freagrach as na hearraí, na seirbhísí agus an airgead sin a dháileadh mar ba chóir, agus admhaímid go humhal é.

Ar fud na tíre, rinne comhaltaí Chros Dhearg na hÉireann obair iontach chun tacú le muintir na hÚcráine a tháinig go hÉirinn. Bhí breis agus 400 Úcráineach ina gcónaí in Ollscoil Mhá Nuad i rith an tsamhraidh, agus reáchtáil na comhaltaí córas dáileacháin do na dearbháin bhia agus éadaí, chomh maith leis na dearbháin phoitigéara agus bréagán linbh. Chuaigh oibrithe deonacha na Croise Deirge chuig aerfoirt agus calafoirt na tíre chun fáilte a chur roimh theifigh na hÚcráine ar a dteacht go hÉirinn, agus fhreastail siad mar lucht choimhdeachta ar bhreis agus 5,847 duine a tháinig i dtír i rith na bliana. Ar an iomlán, scaipeadh 8,020 paca sláinteachais ar theifigh na hÚcráine, agus dáileadh 2,000 mála scoile nach mór ar pháistí na hÚcráine a bhí le tosú ar scoil, mar aon leis na bunsoláthairtí oideachais a bhí istigh iontu. Cuireadh luach €326,000 de dhearbháin ar fáil chomh maith.

Ar ndóigh, níl i gCros Dhearg na hÉireann ach cuid amháin de mhór-Ghluaiseacht Idirnáisiúnta na Croise Deirge agus an Chorráin Dheirg. Trí bhíthin na Gluaiseachta san Úcráin féin agus sna tíortha timpeall uirthi, cuireadh an t-uafás earraí leighis, tacaíocht airgid, bia, éadaí agus ábhar foscaidh ar fáil do na hÚcráinigh a bhí ag teitheadh ón gcogadh.

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Bhronn Cros Dhearg na hÉireann €19.4 milliún den airgead a chruinníomar ar an obair sin, i gcomhpháirt lenár gcomhleacaithe i gConaidhm Idirnáisiúnta na Croise Deirge.

Caitheamar €1.1 milliún eile in Éirinn, agus tá sé de rún ag Cros Dhearg na hÉireann fuílleach an airgid a chaitheamh i rith an trí bhliain amach romhainn. Caithfear é san Úcráin féin agus anseo in Éirinn ar chláir oibre a bhaineann le muintir na hÚcráine.

Gné fhíormhillteanach den chogadh seo is ea an bealach inar sáraíodh an Dlí Daonnúil Idirnáisiúnta gan náire. Rinneadh buamáil neamhshrianta ar ospidéil, ar phríosúin, ar ionaid chónaithe agus ar scoileanna. Is díol uafáis é an bealach inár maraíodh gnáthdhaoine gan taise gan trua.

Aithnímid go hiomlán go bhfuil sé riachtanach dul i gcomhairle leis an bpobal nuair a bhíonn imircigh le lonnú ina gceantar, agus go gcaithfear a thuilleadh airgid a infheistiú i mbonneagar na tithíochta agus na sláinte in Éirinn. Is fadhbanna fadbhunaithe iad sin áfach, agus d'fhás siad de bharr na socruithe polaitiúla a rinneadh le 20 bliain anuas. Na géillimis riamh don insint a bhí ag teacht chun cinn ag deireadh na bliana – gurb iad na himircigh ag lorg dídine is cúis leis na fadhbanna. Is maith is eol dúinn gur imigh na sluaite daoine ar imirce as an tír seo féin – níos mó daoine ná mar a d'fhan anseo. Tuigimid go maith gur mór an sólás é fáilte a fháil ag ceann scríbe, agus gur faoiseamh éigin é in ainnise na himirce. Aithnímid fosta an tairbhe a bhronn muintir na hÉireann ar na tíortha inar lonnaigh siad, agus, chomh maith leis sin, na buntáistí a bhain Éire as an rath a bhí ar na himircigh sin san fhadtéarma.

Pobal ilchiníoch atá in Éirinn anois againn, agus bainimid tairbhe suntasach sóisialta, cultúrtha agus eacnamaíoch as an inimirce. Tá neart fianaise ar fáil againn go n-oibríonn imircigh go dícheallach agus go n-íocann siad a gcuid. Cé go mbíonn gá acu le tacaíocht sna laethanta tosaigh, is cinnte gur mór an acmhainn iad do phobal agus do gheilleagar na tíre san fhadtéarma.

Tá aitheantas tuillte ag an Rialtas. Tháinig os cionn 60,000 Úcráineach agus 15,000 imirceach eile faoi Chosaint Idirnáisiúnta anseo faoi dheireadh 2022. Reáchtáil an Rialtas cúrsaí ionas gur cuireadh cóiríocht sealadach ar fáil do na teifigh sin, agus gur thosaigh siad ag obair anseo agus ag freastal ar scoileanna agus ar choláistí in Éirinn. Is mór an spreagadh dúinn é gur chuir an Rialtas an Treoir um Chosaint i bhfeidhm, gan trácht ar an tacaíocht a fuarthas ó na heagraíochtaí deonacha, na pobail áitiúla agus na comhlachtaí reachtúla.

Chun críoch a chur leis an gcuid seo den ráiteas, d'fhostaíomar líon mór daoine as an Úcráin i gCros Dhearg na hÉireann agus rinneadh Mol na hÚcráine a fhorbairt (i Sráid an Bhiocáire ar dtús, agus le déanaí i Rath Maoinis). Is saibhre Cros Dhearg na hÉireann mar thoradh air sin. Tá an tairbhe a bhaineamar féin as an bhfeachtas inchurtha go hiomlán leis an tacaíocht a bhronnamar ar na daoine a tháinig chugainn i ngátar.

Fad is a bhí an cogadh ag géarú san Úcráin, bhí easpa thubaisteach bhia i gCorn na hAfraice, coimhlint sa tSúdáin agus tuilte sa Phacastáin, gan trácht fiú ar ghéarchéim na haeráide, ar choimhlintí cumhachta agus ar ghéarchéimeanna sibhialta eile.

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Ní fhéadfaimis a bheith dall orthu. Gníomhaíonn Gluaiseacht na Croise Deirge agus an Chorráin Dheirg ar líne thosaigh na gcogaí agus i gcroílár na dtragóidí uile, ag tacú le daoine briste leochaileacha.

#### RÁITEAS AN CHATHAOIRLIGH AGUS AN ARD-RÚNAÍ (AR LEAN)

D'éirigh le Cros Dhearg na hÉireann tacaíocht airgeadais a sholáthar agus eolas a scaipeadh faoi na héigeandálaí sin, ach ba ríléir dúinn nár leor sin mar fhreastal cuí ar na riachtanais.

Cruinníodh airgead ó mhuintir na hÉireann tar éis na gcreathanna millteanacha talún sa Neipeal i 2015. Tá an ciste sin in úsáid ag Cros Dhearg na hÉireann le ceithre bliana anuas, ag obair ar chlár maireachtála. Cuireadh airgead ar fáil do phobail tuaithe sa Neipeal chun tacú leo farasbarr bia a tháirgeadh le hithe agus le díol, ionas go mbeidís ábalta soláthar dóibh féin. Díríodh an clár ar mhná agus ar dhaoine le míchumas go háirithe, chun iad a spreagadh le páirt ghníomhach a ghlacadh i gcothabháil an phobail. Mhair an ciste sin go 2022, nuair a caitheadh fuílleach deiridh an airgid sin.

Réitíodh clár nua i 2022. Tá sé á mhaoiniú ag Cros Dhearg na hÉireann as ár gcuid acmhainní féin, agus tá sé ag dul chun cinn anois le tacaíocht bhreise ó Chúnamh Éireann. Léiríonn sé sin an fiúntas a bhaineann le cláir mhaireachtála faoi stiúir mhuintir an Neipeal, agus iad ag cur leis an mianach agus an neamhspleáchas atá iontu féin.

Is léir go bhfuil an Dlí Daonnúil Idirnáisiúnta á shárú ag Rialtais áirithe ar fud an domhain, ach, dá ainneoin sin, reáchtáladh imeacht fíorthábhachtach i gCorcaigh nuair a cuireadh fáilte roimh Chorn Adomnáin, an Comórtas Ollscoile sa Dlí Daonnúil Idirnáisiúnta i mí Aibreáin. Cuireadh líon mór iarratas isteach air, agus is teist é sin ar an meas atá ag coláistí tríú leibhéal, na mic léinn agus na hollúna ar an Dlí Daonnúil Idirnáisiúnta. Foireann Ollscoil na Gaillimhe a rug an chraobh leo. Léirigh siad tuiscint shuntasach ar an ábhar, agus bhí an cumas iontu prionsabail an Dlí Daonnúil Idirnáisiúnta a chur i bhfeidhm chun tosca fíor-phraiticiúla, a bhfuil contúirt mhór ag baint leo, a phlé.

Nuair a cuireadh srianta COVID-19 ar ceal i 2022, bhí Cros Dhearg na hÉireann ábalta filleadh ar a cuid cúraimí garchabhrach ar fud na tíre. Bhí daoine ábalta spleodar an spóirt, an cheoil agus an chultúir a bhaint as an deireadh seachtaine arís, agus bhí comhaltaí na Croise Deirge – oilte agus cáilithe sa gharchabhair – ar an láthair chun na seirbhísí riachtanacha sin a chur ar fáil. Bíonn cúrsaí sa gharchabhair á múineadh ag na comhaltaí agus ag baill na foirne. Rinneamar forbairt ar na cúrsaí ar líne agus ar na cúrsaí cros-síolracha (cúrsai a múintear ranna áirithe díobh ar líne agus ranna eile sa láthair traenála), agus chuaigh na cúrsaí sin i líonmhaireacht mar gheall air sin. Is cor nua dearfach é seo inár gcuid oibre sa phobal agus cuireann sé éascaíocht agus feabhas uirthi.

Anuraidh, rinneamar athbhreithniú ar an tseirbhís lárnach traenála a reáchtálaimid do ghnólachtaí. Is seirbhís ar leith í, agus tá ardmheas ag daoine uirthi. Mar thoradh air sin, shocraíomar a thuilleadh a infheistiú inti, agus thoiligh an Bord Stiúrtha an infheistiú sin a dhéanamh thar tréimhse dhá bhliain chun tacú le cur chun cinn na seirbhíse. Tháinig méadú le déanaí ar obair na bhfoirne tacaíochta pobail. Cuireann siad seirbhís iompair ar fáil go dtí ionaid leighis agus seachadann siad earraí tacaíochta chuig daoine leochaileacha. Léiríonn an méadú sin an mianach atá i gCros Dhearg na hÉireann i bhforbairt an phobail. Le linn COVID-19, chuaigh an eagraíocht i mbun oibre ag tacú leis an bpobal agus thaispeáin an feachtas sin solúbthacht na hoibre deonaí i gCros Dhearg na hÉireann. Chuireamar seirbhísí otharcharranna ar fáil chun tacú le Feidhmeannacht na Seirbhíse Sláinte, chuamar i mbun cúnaimh sna hionaid vacsaínithe, chuireamar seirbhís iompair ar fáil do na hothair a raibh COVID-19 orthu (iad siúd sna tithe altranais agus sna hionaid soláthair dhírigh san áireamh), agus chuireamar earraí ar fáil do dhaoine leochaileacha ar bhonn leanúnach. D'oscail an obair sin bealaí nua forbartha do chomhaltaí agus do fhoireann Chros Dhearg na hÉireann.

Le linn mí Dheireadh Fómhair 2022, bhain tubaiste uafásach do phobal an Chraoslaigh i gCo. Dhún na nGall. Maraíodh deichniúr i bpléasc agus gortaíodh a lán daoine eile. Chaill muintir an Chraoslaigh daoine as a dteaghlaigh, cairde, gnólachtaí, áiteanna cónaithe agus slite beatha. Chruinnigh Cros Dhearg na hÉireann €1.76 milliún i 2022, le cabhair ó An Post agus Applegreen. Dhíríomar ar thacaíocht a thabhairt do na teaghlaigh agus don phobal, agus ar dháileadh an airgid.

Ba mhaith linn go dtuigfí go forleathan an meas iontach atá againn ar ár gcuid oibrithe deonacha i nDún na nGall agus ar fhoireann na heagraíochta. Gan iad, ní fhéadfadh Cros Dhearg na hÉireann gníomhú chomh gasta sin chun fóirithint ar an bpobal san anachain.

Níl Bord Stiúrtha Chros Dhearg na hÉireann dall ar a gcuid freagrachtaí rialachais, agus is rímhaith a thuigeann siad an dualgas atá orthu an eagraíocht a chur chun cinn ar bhonn seasmhach airgeadais. Is féidir an cháipéis seo ina iomláine a léamh mar Thuairisc na Stiúrthóirí agus mar Ráiteas Airgeadais don bhliain 2022, ach is fiú cúpla pointe ar leith a lua anseo go háirithe. I rith na bliana, rinneamar athbhreithniú ar na cúraimí atá orainn faoin gCód Rialachais do Charthanais agus dheimhníomar go bhfuil siad á gcomhlíonadh againn go hiomlán.

Chomh maith leis sin, cuireadh dhá chúram tábhachtach rialachais i gcrích i rith na bliana 2022. Cuireadh Bord agus Comhthionól Ginearálta nua ar bun, agus ceapadh Ard-Rúnaí nua.

Cuireadh srian ar dhaoine ag cruinniú le chéile mar gheall ar COVID-19. Dá bhrí sin, tugadh síneadh ama do Bhord agus do Chomhthionól Ginearálta reatha na Croise Deirge. Nuair a baineadh na srianta, reáchtáladh toghchán foirmiúil chun Chomhthionól Ginearálta nua a roghnú. Chuir an Comhthionól Ginearálta atá ar scor anois tréimhse fhada sheirbhíse isteach, agus táimid fíorbhuíoch de na comhaltaí uile as sin. Beidh Cros Dhearg na hÉireann faoi

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stiúir stuama na gcomhaltaí nuathofa go ceann trí bliana amach romhainn, agus cuirimid fáilte mór rompusan. Thogh an Comhthionól Ginearálta Bord Stiúrtha nua, agus ainmníodh seachtar comhaltaí ón taobh amuigh ina measc sin. Beireann an seachtar sin scileanna breise agus saineolas leo a chuirfidh le hacmhainn an Bhoird – rud atá fíorthábhachtach maidir leis an rialachas agus na dianchúraimí casta a bhaineann leis.

Ainmníodh agus toghadh Pat Carey mar Chathaoirleach arís. Is mór linn é a bheith ann chun leanúnachas na heagraíochta a chothú agus a léiriú nuair atá athruithe faoi lán seoil agus daoine nua ag teacht isteach. Ceapadh Deirdre Garvey mar Ard-Rúnaí ó 1 Eanáir 2023. Tá áthas orainn mar eagraíocht fáilte a chur roimh Dheirdre. Chaith sí breis is 20 bliain mar Phríomhoifigeach Feidhmiúcháin ar The Wheel, agus tá an-taithí agus an-eolas aici ar an earnáil phobail agus an earnáil dheonach. Tá léargas dá cuid féin aici ar an mbealach ina bhfeidhmíonn an earnáil agus ar an mbealach inar chóir di feidhmiú. Bainfidh Cros Dhearg na hÉireann an-tairbhe as sin.

Chomh maith le Príomhoifigeach Feidhmiúcháin, ceapadh Ceannasaí um Chomhlíontacht agus Dlí, le cúnamh ó airgead Pobal. Is post nua é sin i gCros Dhearg na hÉireann. Cuirfidh an taithí atá acusan araon go mór le diongbháilteacht na heagraíochta agus í ag plé le cúrsaí fíorchasta na ré seo.

Tugtar mionléargas ar chúrsaí airgeadais agus ar ghníomhaíocht na heagraíochta sa tuairisc seo. Is iomaí bliain a shaothraíomar go foighneach, ag cur le cúlchiste nach raibh riamh ach measartha, dáiríre, chun bonn níos daingne airgeadais a chur faoi Chros Dhearg na hÉireann. Ní beag linn a rá gur éirigh linn an sprioc sin a chur i gcrích i 2022, bíodh is go rabhamar ag streachailt le cúig bliana anuas an ciste a chothú agus a chaomhnú mar an íosmhéid a bheadh ag teastáil uainn.

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Bhí réimsí oibre ann le fada a ndeachaigh sé dian orainn íoc astu. Teastaíonn uainn an tionchar atá againn sa phobal, agus an tairbhe a bhaineann leis, a rianú agus a thuairisciú, agus tá foireann, próisis agus teicneolaíocht riachtanach chuige sin. Ó tháinig rath ar chúrsaí airgeadais i 2022, tá seans ar leith againn anois an infheistíocht chuí a dhéanamh sna réimsí sin. Ní fhéadfaí glacadh le níos lú ó Chros Dhearg na hÉireann. Is ceann de na heagraíochtaí daonnúla is tábhachtaí sa tír í, agus ba chóir go bhfeicfí eagraíocht den ghradam sin ag cloí go dílis le dea-chleachtais na n-eagraíochtaí neamhbhrabúis agus carthanais. Ó cuireadh bonn níos daingne faoin taisce atá sa chúlchiste neamhshrianta, ba chóir go mbeadh cosaint fhónta airgeadais againn chun aghaidh a thabhairt ar na dúshláin shuntasacha eacnamaíochta atá gan amhras romhainn. Tá forás suntasach romhainn anois i ngníomhaíocht na heagraíochta sa bhaile agus go hidirnáisiúnta. Sa chomhthéacs sin, is mithid dúinn athbreithniú a dhéanamh ar an bpolasaí a bhaineann lenár gcúlchiste agus ar an méid a gcoinnímid i dtaisce ann. Ar an dóigh sin, is féidir linn a bheith cinnte go bhfanfaimid stuama ciallmhar le hacmhainní an charthanais, agus go cloífimid leis na deachleachtais rialachais agus bainistíochta riosca.

Ba mhaith linn ar mbuíochas ó chroí a ghabháil le Liam O'Dwyer. Tá meas as cuimse againn air. Bhí cúig bliana caite aige mar Ard-Rúnaí nuair d'éirigh sé as i mí Aibreáin 2020. Cé go raibh Liam ar scor, d'fhill sé orainn i 2021 mar Ard-Rúnaí eatramhach, chun ceannasaíocht shinsearach a thabhairt don eagraíocht tar éis tréimhse a bhí beo le hathruithe. Is iontach an dúthracht a léirigh Liam i leith Chros Dhearg na hÉireann, i leith na foirne, na n-oibrithe deonacha agus lucht úsáidte na seirbhísí.

Ní mór dúinn chomh maith fíorbhuíochas a chur in iúl dár bpáirtithe leasmhara, dár maoinitheoirí agus do lucht tacaíochta na heagraíochta.

Tá míle buíochas ag dul dár gcomhleacaithe ar an mBord Stiúrtha i rith 2022 – na Stiúrthóirí sin a chuir críoch le tréimhse fhada sheirbhíse, chomh maith leo siúd a bhí ábalta fanacht ar an mBord leis na Stiúrthóirí nua. Is mór an cúram é bheith i do chomhalta de Bhord Chros Dhearg na hÉireann, agus ba chóir aitheantas cuí a thabhairt dóibh siúd a bhíonn sásta dul ina bhun, as an dúthracht atá iontu.

Gabhaimid ár mbuíochas fosta lenár gcuid oibrithe deonacha. Ní cheileann siad a gcuid ama ná a gcuid scileanna orainn. Gabhaimid buíochas chomh maith lena dteaghlaigh, a thacaíonn leo ina gcuid oibre leis an eagraíocht.

Agus ar deireadh thiar, don fhoireann a shaothraigh lámh ar láimh leis na hoibrithe deonacha le linn tréimhse dhian chasta athruithe agus fáis – tá ár bhfíorbhuíochas ó chroí lántuillte agaibh i gcónaí!



Introduction

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Governance, management and finances

### **OUR IMPACT**

### Ukraine



## €42m

### raised to support those impacted by the crisis in Ukraine. After costs:

- €4m of which was allocated to assist people displaced by the conflict now living in Ireland
- €34m+ of which was allocated to assist people affected by the conflict in Ukraine and neighbouring countries

### Creeslough



## **€1.76m**

donated, of which €455k was spent on immediate emergency response, with the rest allocated for expenditure in 2023



## €64,000

administered via the Small Business Humanitarian Fund (funded by the Dept. of Enterprise)

### **UKRAINE CRISIS**

On 24 February 2022, the armed conflict in Ukraine intensified and hostilities have since spread to affect most parts of the country. The conflict has left overwhelming suffering, death and destruction, and the human cost continues to mount. People have had to leave everything behind to escape with their lives.

Thousands of civilians have been killed and injured and the suffering of families and friends, physical and mental, will last a lifetime. Social and economic infrastructures, including homes, schools and healthcare facilities, have been seriously damaged and destroyed.

More than 13 million people have been dislocated and millions remain in areas of armed-conflict, unwilling or unable to leave. Both groups endure economic disruptions, mental health challenges and the pain of family separation. However, people in many countries have shown their humanity by offering people who have fled Ukraine a warm welcome.

In Ukraine, Irish Red Cross funding provided:

- 20,000 food parcels (covering the needs of 10,000 people for two months)
- 100,000 thermal blankets
- 40,000 hygiene kits
- 50,000 tarpaulins
- 10,000 kitchen sets
- 10,000 solar lamps
- 2,000 first aid kits

### Supporting people displaced by the conflict in Ukraine – outside Ireland

Since February 2022, thousands of Red Cross volunteers and staff have rapidly mobilised in Ukraine, in bordering countries (Belarus, Hungary, Moldova, Poland, Romania, Russia and Slovakia), and in most of Europe and beyond.

In 2022 the Irish Red Cross launched one of its largest ever humanitarian responses, providing emergency relief and long-term humanitarian support in response to the Ukraine crisis. With the support of our donors and partners, we helped the International Red Cross and Red Crescent Movement provide over 14 million people with essential humanitarian aid, healthcare (including mental health support), cash and voucher assistance, water and sanitation services, and support to evacuate from areas affected by armed conflict.

The Irish Red Cross support to the International Ukraine Crisis operation included:

- Cash assistance to enable people to purchase what they need
- Psychosocial support, referrals, information and a listening ear
- Repair to damaged homes, health facilities, and other essential infrastructure
- Delivery of vital relief items, including food, hygiene parcels, blankets, sleeping kits, power generators and fuel
- Provision of medical equipment and drugs to healthcare facilities





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Looking ahead

### Collective Red Cross impact (across multiple countries)\*



14.5 million

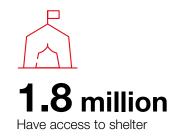
Received essential aid



**1.1** million Received health interventions









\*All Movement data derived from reports from 24 February to 31 December 2022.





### Lidiia and Adriana's Story

Lidiia, her 13-year-old son Oleksii and her mother fled their home in the Donetsk region when the bombing started.

They are currently living rent-free in a shelter for Ukrainian refugees run by the Polish Red Cross in northern Poland. "The living conditions here are nice," she says. "I don't have a home anymore. A rocket hit our home and completely destroyed it. I don't know what I'd do otherwise. I have no house, no savings, no money and no income."

The Red Cross has also supported the family with vouchers to buy supplies. "I'm really grateful. I need everything. When you have nothing, everything helps."

Red Cross staffer Adriana is also a Ukrainian refugee. The former university student says she is enjoying working for the local Polish Red Cross, providing support to her countrymen and women. "I feel that helping them is helping me too," she says. "Otherwise, I would go crazy reading the news about what's going on. The biggest motivation to work here is to do something to help in all this conflict. It's helping with my anxiety."



"I'm really grateful. I need everything. When you have nothing, everything helps."

Lidiia





Refugees and displaced people

National services

International work Fundraising

### Supporting people displaced by the conflict - in Ireland

## Matching Ukranians with offers of accommodation by people and families in Ireland

In 2022, without prompting, many Irish people accessed the Irish Red Cross' Register of Pledges platform (which had been operating since 2015 as a tool to match refugees needing accommodation with Irish host families) to show their support for the people of Ukraine coming to Ireland. By the end of 2022, a total of 11,500 offers were registered and verified as available on the platform.

In April 2022, the Irish Red Cross was engaged by the Irish Government (Department of Children, Equality, Disability, Integration and Youth - DCEDIY) as one of four formal implementing partners to utilise these offers to support Ukrainian arrivals.

Following calls from call centres to all pledgers to verify their pledges of accommodation, the platform delivered 7,956 pledges of viable and available shared accommodation and 3,544 viable and available vacant properties by the end of 2022.

In 2022, the Irish Red Cross/DCEDIY pledging scheme, supported by implementing partners, including the International Organisation for Migration, Peter McVerry Trust, Local Authorities and Helping Irish Hosts, placed 6,459 beneficiaries into 2,469 properties. This work continues into 2023.

#### **Ukraine Community Centre**

In June 2022, the Irish Red Cross launched the 'Ukraine Community Centre' in collaboration with our partners in Ukrainian Action in Ireland and the Vicar Street concert venue. The initial site of the Centre was an 8,000 squarefoot warehouse behind Vicar Street which was carpeted, painted, outfitted with a computer centre, a children's play area and a common meeting space. Once established, the Irish Red Cross recruited two staff members to oversee the management and ongoing development of the Centre as well as 25 Ukrainian volunteers who provide a broad variety of practical supports.

The Ukraine Community Centre at Vicar Street ran through the summer months before being moved to a more permanent location in Rathmines in December. This highly collaborative project has resulted in ongoing provision of daily beginner and intermediate English language classes, skills and livelihood support in the form of CV writing, networking and employment opportunities, an intercultural youth writing programme, children's arts classes, dance classes and local cross-cultural community events. The learnings from this project have also contributed directly to the development of a national Mobilisation Strategy in support of the more than 75,000 Ukrainians currently living in Ireland.

The Irish Red Cross also wishes to thank the following partners, whose extensive technical and practical collaboration has been invaluable to the development of this initiative: Microsoft; Harry Crosby and Vicar Street; FIT. ie; Fighting Words; The Irish Refugee Council; The Digital Hub; and Ukrainian Action in Ireland. The Irish Red Cross and its partners will continue to maintain the Rathmines Ukraine Community Centre and the described services through to 2024.





#### Irish Red Cross volunteer support

Maynooth University was one of the first distribution sites established to support Ukrainian families who were living on and around the campus during the summer of 2022 – approximately 400 people. Our volunteers facilitated the distribution of food and clothing vouchers, as well as vouchers for local pharmacies and children's toys. Volunteers also arranged for an HSE SafetyNet Medical clinic to be held on campus to support refugees in need of urgent medical attention. The Ukraine Irish Legal Alliance was also present on a number of occasions to support those seeking legal advice. Similar hubs have since been established across the country to provide ongoing support to Ukrainian families living in the community.

Irish Red Cross volunteers were also present at air and sea ports nationwide to welcome Ukrainian refugees on their arrival in Ireland. 5,847 Ukrainians arriving in Ireland were escorted by Irish Red Cross volunteers in 2022. Volunteers helped the new arrivals on arrival with accessing public services, such as transport and PPS number applications,

as well as basic hygiene packs and children's supplies.

Overall, 8,020 hygiene packs were distributed to Ukrainian refugees, while almost 2,000 schoolbags containing basic educational supplies were distributed to Ukrainian children starting school. Vouchers to the value of €326,000 were also distributed.

In a project undertaken with the assistance of Volunteer Ireland, Irish Red Cross volunteers and Regeneron employees assembled over 2,200 Christmas Art and Craft kits for Ukrainian children which were distributed through hubs across the country. In 2022 Irish Red Cross volunteers and staff also worked together in State-provided accommodation centres to deliver key services and supports to Ukrainian arrivals as part of the Local Links project. Local Links volunteers provide a reassuring presence to people pledging their properties, those hosting people from Ukraine in their homes and their guests.

Supports included, but were not limited to, transport to and from placements in shared and vacant properties; signposting for essential services such as GPs, schools and utilities; assistance with property viewings and paperwork; and on-site welfare checks in accommodation centres.

In October, the recruitment of a new staff member allowed the organisation to initiate the Local Links project to engage volunteers to assist with the placement of Ukrainian families and individuals. In the last quarter of 2022, 47 volunteers supported 121 people living in Irish Red Cross pledged accommodation in eight counties.

### Artistic community support for the Ukraine Crisis Appeal

Throughout 2022, several prominent artists generously supported a variety of projects that significantly contributed to the support of the Irish Red Cross' Ukraine Crisis Appeal. One of the highlights of this support was an inspired performance by the legendary Irish band Aslan, whose appearance during an episode of the RTÉ's Late Late Show in March was dedicated entirely to the Ukraine Crisis Appeal. It helped galvanise public empathy and support for the millions fleeing the conflict. In June, Aslan also collaborated with the Irish Red Cross, Ukrainian



International work

Action in Ireland, and Virgin Media to make a 40-minute documentary entitled 'This is Ukraine', which featured interviews with Ukrainian musicians and Aslan band members who then collaborated in a new recording of the Aslan hit single 'This is (for Ukraine)'.

Another highlight of the year was a performance by Christy Moore at Vicar Street, produced in collaboration with Aiken Promotions, which generated €50,000 to support the Ukraine Crisis Appeal. Stemming from this event, the Irish Red Cross also forged a strategic partnership with the Vicar Street concert venue owner Harry Crosby who provided use of an 8,000 square foot warehouse space behind the venue for the Irish Red Cross' first Ukraine Centre Community.

'A Night Out for Ukraine' was a third highlight for the year. It included a concert hosted on May 13 at the Cork Opera House. The sold-out event featured performances by several major performers from the Cork area, including Rubyhorse, Karen Underwood, the White Horse Gospel Choir, and others.

#### **Business community support**

The Irish Red Cross also received significant collaborative financial and in-kind support for our Ukraine Crisis Appeal from dozens of national and global businesses, including Revolut, Microsoft, An Post, Musgrave Group, Tesco, the Digital Hub, Arup, Ernst & Young, the Family Business Network, the Central Bank of Ireland, FORSA, The Boyne Valley Group, Vicar Street, and many others. This assistance included daily staff-based volunteer support, community engagement activities, research and technology development in support of the Irish Red Cross Register of Pledges, the development of the Ukraine Community Centre at Vicar Street, and other areas of our work.

Looking

#### Irish Red Cross financial support

An unprecedented sum of over €42 million was raised by the Irish Red Cross for the emergency appeal related to the international armed conflict in Ukraine. The table on page 24 summarises the status of expenditure of the funds as of June 2023.

#### Income

The total raised from the Irish public in our Ukraine public appeal in 2022 stood at  ${\in}42$  million.<sup>1</sup>

#### Expenditure

In relation to the €42 million funds raised in 2022, after the deduction of the bank/online payments plus other direct costs (including a seven percent charge representing the cost of developing, implementing and accountability for expenditure programmes), €38.4 million was allocated as follows:

- A total of €4 million to assist people displaced by the conflict in Ukraine here in Ireland
- A total of €34.4 million to assist people affected by the conflict in Ukraine and neighbouring countries

1 By end May 2023 this was cumulatively €42.35m



#### Breakdown of expenditure of Ukraine Crisis Appeal funds

Ireland	€4r
Expenditure in 2022:	€1.1r
<ul> <li>Seaports and airports - €337k</li> </ul>	
<ul> <li>Vouchers - €326k</li> </ul>	
<ul> <li>Ukraine Community Centre &amp; other hubs - €355k</li> </ul>	
<ul> <li>Resource mobilisation - €39k</li> </ul>	
<ul> <li>School supplies - €21k</li> </ul>	
<ul> <li>Additional relief support - €40k</li> </ul>	
Planned Expenditure in 2023 - 2024:	€2.9
<ul> <li>Provision of community-based support and national services to individuals displaced by conflict, helping them integrate into Irish society and local communities. Including:</li> </ul>	
a. Community engagement including first aid, Community Based Health & First Aid, psychological first aid, youth programmes and transport – with/via branches and volunteers.	
b. Ukraine Community Centre in Rathmines, Dublin.	
c. Vouchers, cash and in-kind assistance.	
<ul> <li>d. Therapeutic support for PTSD symptoms to individuals in the Ukrainian language plus other Ukrainian language mental health support proposals.</li> </ul>	
<ul> <li>Communication, coordination and advocacy to ensure a flow of beneficial information within the Irish public and civil society (Ukrainian and Irish) to positively showcase integration.</li> </ul>	
International	€34.4
Expenditure in 2022 funded the following:	€19.4
<ul> <li>Provision of medical equipment and drugs to healthcare facilities.</li> </ul>	
<ul> <li>Cash assistance to enable people to purchase what they need.</li> </ul>	
<ul> <li>Psychosocial support, referrals, information and a listening ear.</li> </ul>	
<ul> <li>Repair to damaged homes, health facilities and other essential infrastructure.</li> </ul>	
<ul> <li>Delivery of vital relief items, including food, hygiene parcels, blankets, sleeping kits, power generators and fuel.</li> </ul>	
To achieve these results in and around Ukraine, funding was allocated as follows:	
• IFRC/ICRC - €17.2m	
<ul> <li>Polish Red Cross - €1m</li> </ul>	
<ul> <li>Ukrainian Red Cross - €1m</li> </ul>	
<ul> <li>Danish Red Cross (mental health and psychosocial support) - €200k</li> </ul>	
Allocated for expenditure from 2023 – 2025 for:	€15
<ul> <li>Health and care, including water, sanitation and hygiene.</li> </ul>	
<ul> <li>Integrated assistance, including shelter and multi-purpose cash.</li> </ul>	
Protection, gender and inclusion.	
<ul><li>Protection, gender and inclusion.</li><li>Supporting local National Red Cross/Red Crescent Societies to provide both relief and recovery programming.</li></ul>	

National

International Fund

Fundraising

### **CREESLOUGH TRAGEDY**

On 7 October 2022, a massive explosion destroyed a block of apartments, a shop, garage, and post office in the small village of Creeslough, Co. Donegal. Ten people were killed, eight injured and 15 people were made homeless. The road was closed for six weeks, isolating the village and disrupting transport and access.

In a swift response, an Irish Red Cross volunteer was on the scene minutes after the explosion, later joined by other Donegal Area volunteers. The Irish Red Cross has maintained a continuous presence in Creeslough since, dedicating a staff member to provide an on-the-ground presence from the end of October onwards.

#### **Creeslough Fund**

In the days after the tragedy, the Irish Red Cross set up a fund to support those impacted by this explosion, with  $\in$ 1.76 million donated in 2022. The Creeslough Fund enabled us to provide swift emergency financial support to impacted individuals and families. Emergency payments were made for clothing, lost wages, replacing household equipment, funeral-related costs, travel and other necessities.

The speedy and flexible operation of the Fund helped bridge the gap until statutory welfare services could assist. Approximately €455,000 was expended on emergency response in 2022, which included support for bereaved families and others over the Christmas period.

The Irish Red Cross response to the Creeslough disaster spanned three main levels:

- **Individual level**: Providing emergency and ongoing support to impacted individuals and families.
- **Community level**: Linking the community needs with various statutory services such the HSE, the Department of Social Protection, Donegal County Council etc.
- Group level: Providing emergency and ongoing support to certain groups of individuals – those made homeless, those who lost their jobs and those whose businesses were impacted either in the explosion or the subsequent six-week road closure.

All bereaved families and those injured have received significant financial and emotional support. All individuals and families made homeless have since been rehoused by Donegal County Council, with the Fund contributing towards setting up these new households. The Irish Red Cross also administered a Small Business Humanitarian Fund (funded by the Department of Enterprise) which provided financial support to a number of small businesses negatively impacted by the explosion and subsequent road closure. By the end of 2022, €64,000 had been paid out from this Fund.

#### Governance

Governance for this operation was provided by an Oversight Committee, comprising Irish Red Cross Board, volunteer, and staff representation, local representation and an independent finance person. This Committee oversaw all expenditure. An objective Payment Framework was devised to ensure balance and equity in the disbursement of lump sums to selected beneficiary individuals and groups.

One of the objectives of the Creeslough Fund is to provide support for the community. The Irish Red Cross is currently completing a consultation process for the allocation of the amount remaining in the Fund on community-identified priorities such as access to ongoing trauma support and counselling, and youth support and education. When agreed with the Creeslough Community, a three-to-fiveyear plan will be put in place.

One member of a bereaved family explained that support from the Fund allowed his family the space to grieve, to be with each other at a time of loss, and to survive when they couldn't face work in the early days. Another, whose home was destroyed, said:

#### 66 99

I lost everything: home, job, and any proof of my identity. Without being able to identify myself, I couldn't even apply for Social Welfare – I had only the clothes I stood up in and a few Euro in my pocket. It costs money to get proof of your identity back – passport, birth certificate and driver's licence. I relied on the generosity of strangers to live while I reconstructed my life and I'm very grateful for that."



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### **OUR IMPACT**

11,500

pledges of accommodation, consisting of 3,544 vacant homes, and 7,956 offers of shared accommodation, verified via the Irish Red Cross Register of Pledges

# 12

Afghan female judges and their families, totalling 48 individuals, were assisted with their movement and placement in collaboration with the Irish legal community and the Irish Government

expressions of interest in forming a community-based network to welcome and house refugees via a Community Sponsorship group



### 4

Family Reunification applicants in Ireland were reunited with 43 of their loved ones from nine countries

## 24

new Family Reunification cases initiated in Ireland for 58 loved ones from 12 countries

### 67

family tracing request cases opened and 118 cases closed

### **MIGRATION SERVICES**

The Irish Red Cross is tasked under its mandate as an auxiliary to the Irish Government to provide supports to vulnerable groups. Under this remit we co-ordinate offers of support and facilitate the placement of programme refugees into accommodation pledged for this purpose.

Programme refugees are people who participate in Refugee Resettlement – the selection and transfer of refugees from a country of asylum to a third country which has agreed to admit them and in which they can settle permanently. The Irish Red Cross has provided this service since 2015 and in 2022 it was extended to include spontaneous arrivals from Ukraine with Temporary Protection status.

The Irish Red Cross Migration Services team delivers direct and professional wraparound supports to those fleeing war in their country. We provide experienced matching services between pledgers and beneficiaries, from primary engagement to placement and beyond, helping clients transition safely and effectively into their new Irish communities.

### Irish Refugee Protection Programme (IRPP)

The Irish Red Cross provides multifaceted supports through numerous channels and platforms which assist Programme Refugee integration in Ireland. Since 2016 we have worked with the Irish Government and supported the delivery of this programme for the resettlement and integration of refugees and asylum seekers under the IRPP (within what is now the Irish Government's Department of Children, Equality, Disability, Integration and Youth). The Irish Red Cross has sourced and facilitated the placement of refugees into transitional, medium, and long-term accommodation across Ireland. Our service also includes a full suite of professional supports to both families and individuals housed in Irish communities. In 2022 this work continued with appointed cases from IRPP, predominately with Syrian and Afghan refugees with Programme Refugee status.

#### Afghanistan response

Following the capture of Afghanistan's capital on 15 August 2021 by the Taliban, the Irish Government granted 510 Afghan citizens visas or visa waivers to travel to Ireland as part of the IRPP. By the end of that year 394 people had arrived into the State under the IRPP. At the end of 2022, a further 142 people from Afghanistan arrived under humanitarian admissions. These arrivals included women in distress or in trouble, front-line defenders, female judiciary and their families, journalists and people who were being targeted by the Taliban because of their profession, gender, or sexual orientation. In 2022 the Irish Red Cross Migration Services Department worked with the IRPP to accommodate and support families and individuals from two particular spontaneous arrival cohorts from Afghanistan:

#### General Afghan cohort

The Irish Red Cross is supporting 52 cases appointed by IRPP and has successfully placed 14 singles from within this cohort, in addition to nine families comprising 21 parents and their children. Placements are across Dublin, Kildare, Leitrim, Cork and Sligo. We will continue working with this cohort into 2023, coordinating with IRPP to move Afghan refugees from Emergency Reception and Orientation Centres into private rented and pledged accommodation.

#### Female Afghan judiciary cohort

In a demonstration of solidarity with their Afghan judicial and lawyer colleagues, a coalition of the Irish Law Society and their colleagues in the Irish Judiciary, led by the International Association of Women Judges, the Association of Judges in Ireland, The Bar of Ireland and Irish Rule of Law International, launched a sectorwide effort to support their safe transition to and settlement in Ireland.

Working with the Irish legal community and the Irish Government, the Irish Red Cross successfully supported 12 Afghan female judges and their families (comprising 48 individuals) with their movement and placement. The final placement was concluded in December 2022. Full casework support will continue to be provided into 2023, including onward placements into independent living environments.

#### Syrian response

400 Syrian refugees in Lebanon were interviewed by IRPP departmental officials during a selection mission there in 2022. A further 276 refugees who were already interviewed were awaiting departure from Jordan (at the time this report was prepared – June 2023). The Irish Red Cross Migration Services team continues to work with Syrian families, facilitated predominately under the Community Sponsorship Ireland programme (see next section). We also worked with partner NGO groups to facilitate a number of the Syrian refugees from their cohort to move to independent living, which finalised all of the IRPP-appointed Syrian casework files. Introduction | Er

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#### **Community Sponsorship Ireland**

The Irish State leads on the Community Sponsorship Ireland (CSI) programme as an alternative way to resettle refugees in Ireland. Under the programme, towns, villages and parishes across Ireland were encouraged to sponsor a vulnerable refugee family. The concept of Community Sponsorship dates back four decades to Canada, where the system was first established. Since 2017 The Irish Red Cross, in cooperation with the Irish Government's Department of Justice and Equality, Immigration, Refugees and Citizenship Canada, UNHCR, NASC, the Irish Refugee Council and Amnesty International Ireland, has worked to develop an Irish model of Community Sponsorship.

In addition to supporting the Irish Refugee Protection Programme with oversight of CSI, the Irish Red Cross also acts as a Regional Support Organisation within the CSI structure. We provide the necessary training, advice, guidance and support to interested community members who come together to form a CSI group. We run training modules for CSI groups on cultural competency and unconscious bias, organising and working as a group, settlement planning, and the foundations of Community Sponsorship. This programme is funded by the European Union Asylum, Migration and Integration Fund in association with the Irish Refugee Protection Programme.

In 2022, the Irish Red Cross worked with seven active groups in two specifically-appointed geographic areas. This work will continue in 2023.

We work closely with partner NGOs (the Irish Refugee Council, Nasc, and Doras) to promote CSI and further supports for refugees in Ireland, delivering presentations and seminars around the country. The Irish Red Cross CSI Programme has supported the placement of families from both Syria and Afghanistan. In 2022, we worked with 11 active groups in the nine counties we cover (Meath, Kildare, Wicklow, Westmeath, Offaly, Galway, Mayo, Longford, and Roscommon). The appointment of a new and experienced Community Sponsorship Officer in 2022 reinvigorated engagement and the organisation is already experiencing the positive impact of this.

Supports delivered during 2022 included but were not limited to: structured training; advice and guidance tailored to the group's needs; COVID-19 measures (when relevant); housing; employment support; family reunification; budget management; exit strategies; enrolment; and fundraising protocols and charity regulations.

In 2022, we received 31 expressions of interest from potential groups in the following areas:

- Westmeath (13)
- Kildare (2)
- Meath (2)
- Offaly (1)
- Galway (7)
- Mayo (2)
- Roscommon (4)

Housing remains a significant challenge for all stakeholders, with delays in processing of Housing Assistance Payments (HAPs) being of particular concern.

### **RESTORING FAMILY LINKS & FAMILY REUNIFICATION**

Conflict and disaster separate families, leading to years of uncertainty about the fate of a relative. Under the Restoring Family Links Programme, the International Committee of the Red Cross (ICRC) and the National Societies locate people, exchange messages, reunite families and clarify the fate of missing persons.

It is a core programme which is led by the Central tracing Agency (CTA). Founded in 1870, the CTA is one of the ICRC's oldest institutions enshrined in the Geneva Conventions.

In January 2022 the digital systems of the CTA – which are used to store the data of beneficiaries and enquirers in Geneva, including those who initiated cases through Irish Red Cross – were exposed to a cyber security incident and personal data breach. This was a massive disruption for all National Societies globally. All Irish Red Cross service users with active and passive case files were informed of the breach within six weeks by Irish Red Cross staff and all queries by service users relating to their case files were responded to with within this timeframe. Unfortunately, the incident affected the ability of some ICRC and National Red Cross Societies worldwide to offer services. The Irish Red Cross, however, continued to offer its services while dealing with the breach. Following Russia's invasion of Ukraine, Ireland received over 60,000 Ukrainians in 2022 and the services of the Irish Red Cross were engaged by the Irish authorities to assist with accommodating this cohort in Ireland. The Restoring Family Links (RFL) and Family Reunification (FR) team received numerous queries in relation to assisting Ukraine citizens with relocating to Ireland and tracing those who had lost contact with their loved ones because of the conflict.

In response to the crisis, in March 2022 the Red Cross established a dedicated bureau at its CTA in Geneva to allow it to respond to requests for tracing and enquiries about the fate of loved ones abroad. Its role was to act as a neutral intermediary between parties and alleviate the suffering of families who remain without news of loved ones because of the conflict, either because they had fallen into enemy hands or because they fled their homes and lost contact. Even though telecommunications remained accessible for the most part, the Irish Red Cross received a small number of tracing requests relating to the conflict.

### Yaqoob's story

Yaqoob (33) was forced to flee his family home in Buale, Somalia, in January 2020, following an attempt on his life by the Al-Shabaab militant group. He fled to Kenya, leaving behind his wife, four young children, and other relatives. He continued to Addis Ababa in Ethiopia before arriving in Dublin in March 2020, where he entered the asylum process.

Having had no news from his family for nearly two years, and not knowing if they were alive or dead, Yaqoob submitted a Tracing Case to the Irish Red Cross and a search was initiated. Our colleagues at the Somali Red Crescent began the search. This was hampered by conflict which made access to the Buale region very difficult.

Understandably, this was an extremely worrying time for Yaqoob, and increased his anxiety and worries for his family's safety. Trying everything he could to find his family, he maintained contact with friends in Somalia, and eventually learned that his family had crossed the Somali/ Kenyan border. This move made tracing much easier and the family was finally located, safe and well, in the Eastleigh area of Nairobi. Yaqoob was overjoyed and, upon hearing the news, submitted a Family Reunification application to the Irish authorities so that they could eventually join him in Ireland.

As of end-June 2023, when this report went to press, his case was still being processed and he is patiently waiting for positive news about a Family Reunification Grant so that he can welcome his family to Ireland. In the meantime, Yaqoob is getting on with his life here. Having developed his proficiency in English, he is integrating into Irish life and now works full-time with a security company in Dublin.



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The FR Travel Assistance Programme continued to assist individuals who had been granted family reunification permission by the Irish authorities and the team continued to provide support in moving beneficiaries on behalf of the Irish Refugee Protection Programme at the Department of Children, Equality, Disability, Integration and Youth. This was done with the help of partners at the International Organization for Migration.

Our RFL/FR team maintained contact with ICRC delegations worldwide and sister National Red Cross and Red Crescent Societies in 2022. The team worked closely

with ICRC's Mission Offices in Paris and London on case files and furthered discussions on capacity-building within the services. At home, the RFL/FR Department continued to engage with service users, providing much sought-after services. The most in-demand services were tracing and requests for ICRC Emergency Travel Documents and travel assistance. All of this work was enhanced in 2022 by the addition of a second team member to enable the significantly increased demand be served.

### Majid's story

Life was difficult for Majid and his family in Palestine. When his two barber shops were destroyed by fire in 2018, he believed it was because of his involvement in the political organisation he supported. He was abducted and incarcerated underground on several occasions by the militia, which accused him of planning a coup. In 2019, the militia entered his house and he and his wife were physically attacked. The harassment and torture continued and the situation worsened for Majid when a close friend was abducted and disappeared without trace. Eventually, in early 2020, responding to pleas from his family, Majid fled Palestine, leaving behind his wife and children. It was an extremely difficult decision for him which left him feeling alone and confused when he reached Ireland. Not only did he have concerns over what to do and how to survive in a new country, he also had to live with the consequences of his decision to leave his family behind in order to save his life.

Majid arrived in Ireland in January 2020 and entered the asylum process at the beginning of the COVID-19 pandemic. He found the process hard and was desperately concerned about his family back home. Majid suffered extreme mental anguish as he watched the air strikes in Gaza and found it difficult to concentrate or sleep at night, wondering if his family would survive. It took two years for Majid to receive refugee status, which he finally did in March 2022. It took a further five months for him to receive permission to bring his family to Ireland in August 2022.



Majid was referred to the Irish Red Cross/IOM Family Reunification Travel Assistance Programme, which provides financial assistance to those who have family reunification permission but cannot afford the costs of flights. The Irish Red Cross worked on his case for two months, collaborating closely with colleagues from IOM in Ireland. Majid's family members crossed the border from Gaza to Egypt and were assisted by IOM in travelling from Cairo to Ireland. Once their predeparture medicals were complete flights were arranged. They arrived in Ireland on 18 October 2022 and Majid and his family were finally reunited after almost three years apart.

"Thank you so much for your efforts and making it possible for me to be united with my family"

Majid



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### **OUR IMPACT**



volunteer members in 74 branches around Ireland



### 200+

members are registered EMT, EFR, or CFR practitioners



### 100+

vehicles in the Irish Red Cross fleet



### 1,800+

events attended by Irish Red Cross volunteers

## 900+

members of the public received medical assistance from an Irish Red Cross practitioner



### 323

first aid training courses run for members, with 1,984 participants



### 1,899

members volunteered 7,000+ hours to support Ukrainians arriving in Ireland



### 5,847

Ukrainian arrivals in Ireland were escorted by an Irish Red Cross volunteer

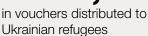


8,020

hygiene packs distributed to Ukrainian refugees



€326,000







### INTRODUCTION

Our National Services are the programmes, activities and training delivered by our volunteers and staff all over Ireland. This voluntary work is divided into three strands – Community Support, Units, and Youth. Each strand is headed by a volunteer taking on the role of National Director, who reports directly to the Board of Directors.

Over 3,000 volunteers in 74 branches were involved in a wide range of activities in 2022, including first aid cover, rescue services, community support, youth programmes and fundraising activities.

There are also a number of areas of national work that span all three strands, or that do not relate to any specific strand, and these – the National Volunteer Awards, the Community-Based Health and First Aid in Prisons programme, and the administration of Emergency Flood Support Schemes – can be read about below.

#### **Community support**

#### Introduction: Aiden Lonergan -National Director of Community Support (voluntary position)

I started volunteering with the Irish Red Cross when I participated in a first aid course almost 30 years ago. I really enjoyed learning life-saving skills and helping with various community activities. I have held many positions with the Irish Red Cross since, and I have been National Director of Community Support for almost six years. My responsibilities include chairing the organisation's National Support Working Group and ensuring our network of Branches are supported in delivering services. The delivery of our strategic plan through the delivery of new services is also a role I enjoy. Last year demonstrated the resilience and resolve of the Irish Red Cross network. As we started the year, the shadow of COVID-19 remained as the organisation continued to deliver its day-to-day services.

As the crisis in Ukraine became more acute and those fleeing it arrived in Ireland, many found themselves in airports and ferry ports with little support or guidance. As soon as we became aware of the dire situation so many people were in we decided to deploy Irish Red Cross volunteer teams to the ports. In true Irish Red Cross tradition, volunteers donned their uniforms and ensured that those arriving were greeted by a known and trusted emblem.

As the National Director of Community Support, I found that the new ways of working developed during the COVID-19 emergency allowed us to maintain regular contact with volunteers and branches around the country using online meetings and reporting.

The Irish public stepped up and were extremely generous in their support of the Irish Red Cross and the support we were providing. This allowed us to ease the suffering of those arriving and to ensure the most in need were cared for.

The explosion and loss of life in Creeslough, Co. Donegal was a profound shock to us all. The Irish public and corporate partners again trusted the Irish Red Cross to provide the humanitarian assistance needed. Our volunteer network in Donegal responded immediately and ensured that funds were made available quickly and in line with the



le services

International work

wishes of donors. I felt it important that I understood the needs of the community and the complexities of the response to the disaster, so I arranged a visit and subsequent meeting with some of those affected. It was both a sobering and humbling experience to witness the strength and resilience of the people there.

Looking ahead to the challenges of 2023, I feel that the Irish Red Cross is well-placed to continue to meet the demands that will be placed on us all. I hope to see the Irish Red Cross welcome many new volunteers and continue to retain and strengthen the trust of the Irish public.

#### **Psychological First Aid**

Psychological First Aid (PFA) involves providing supportive and practical assistance to people who have recently suffered exposure to serious stressors. Psychological first aid practitioners:

- Provide non-intrusive, practical care and support
- Assess needs and concerns
- Help people to address basic needs (such as food and water)
- Listen (but don't pressure people to talk)
- Comfort people and help them to feel calm
- Help people connect to information, services and social supports
- Protect people from further harm

In 2022, 179 people were trained by 10 Irish Red Cross PFA trainers. As part of our ongoing work in this area, we have recently pledged to have all Irish Red Cross members complete PFA training and will therefore continue this training into 2023.

## Units

# Introduction: Tony Lawlor - National Director of Units (voluntary position)

My volunteer role relates primarily to adult uniformed Red Cross members who provide ongoing event cover, ambulance assistance and major emergency callouts.

Last year saw the winding down of pandemic restrictions and a corresponding escalation of outdoor events, including music events and festivals and various sporting events. In 2022 the Irish Red Cross attended thousands of events all over the country. My role also links to the search and rescue units in the Irish Red Cross Glen of Imaal Mountain Rescue Team (which undertook 107 callouts in 2022) and the Lough Corrib/Mask Lake Rescue Team in Connemara, which received approval during the year for a rescue boat with funding provided by CLÁR.

Our national ambulance fleet received approval for three new ambulances, also under the 2022 CLÁR funding scheme. A national audit of Irish Red Cross ambulance equipment and medications was carried out by the organisation, undertaken by the Regional Directors of Units or their designates.

In relation to the Major Emergency Framework, in 2022 the Irish Red Cross participated in the National Emergency Coordination Group in relation to storms. Meetings of National Unit Management took place during the year. Engagement with the Pre-Hospital Emergency Care Council (PHECC) and the clinical regulator of patient care and ambulance operations took place throughout the year, with information from these engagements cascading to members and Branches nationally.





Uniformed adult members worked closely with Irish Red Cross Community Support Volunteers to support Ukrainians arriving during the year, providing transport assistance, attendance at ferry ports and airports, and reception centre support.

In 2023 there will be a particular emphasis on recruitment for all categories of Irish Red Cross volunteers, including recent arrivals to Irish shores. There will also be an operational audit by PHECC relating to our patient care and ambulance operation, which will be an important part of the year's work.

#### First aid and rescue/Ambulance service

First aid and rescue is a core component of the membership activities of many Irish Red Cross branches and a large part of this work involves providing cover at events across the country. In 2022 Irish Red Cross volunteers attended over 1,800 events – from music festivals and summer camps to community games and a variety of other sporting events. Some of the larger events in 2022 included concerts at Malahide Castle, the Ring of Kerry Cycle, Sea Sessions and Electric Picnic. Over 900 members of the public received medical assistance from an Irish Red Cross Practitioner in 2022.

With a fleet of over 100 vehicles, the Irish Red Cross provides a number of services, including patient transfers, community support and first aid event cover. Over 200 members of the Irish Red Cross are registered Emergency Medical Technicians, Emergency First Responders, or Cardiac First Response practitioners and they volunteered throughout 2022, supporting their communities by providing this vital service. At the request of the HSE's National Ambulance Support (NAS) under its surge Capacity Plan, the Irish Red Cross and others were called on to help with patient discharges from HSE hospitals to nursing homes in early 2022. Our volunteers carried out a large number of patient transfers across the country during this time and continue to support the NAS when requested, particularly during busy times such as bank holiday weekends.

#### First aid training for members

The Irish Red Cross provides first aid training to its members all over the country, coordinated by a Training Department based in the organisation's Head Office. This essential training supports first aid responders and practitioners to provide pre-hospital care at sporting, social and community events across Ireland.

During 2022, Irish Red Cross instructors delivered 323 branch and nationally-led first aid training courses to 1,984 participants. Training included Cardiac First Responder, First Aid Responder, Emergency First Responder, Emergency Medical Technician, Emergency Practical First Aid and Practical First Aid courses. As part of this, the organisation also encourages and supports Emergency Medical Technicians to meet their Continuing Professional Competence (CPC) requirements.





#### Branch and National First Aid Training Courses delivered in 2022 No. of courses No. of participants\* 190 Cardiac First Response 997 68 First Aid Response 419 Practical First Aid 39 365 **Emergency Practical First Aid** 12 105 13 **Emergency First Response** 94 Paediatric First Aid 1 4 TOTALS 323 1,984

\*Please note that the number of participants may not be unique individuals as volunteer members may have attended multiple courses over the period.

## Youth

#### Introduction: Tom Doyle – Interim National Director of Youth (voluntary position)

I have been an Irish Red Cross volunteer for over 20 years and have been a member of the National Youth Working Group since 2012. I am a member of the local branch in Santry and have previously held the position of Regional Director of Youth for Dublin-Mid Leinster and West regions.

2022 was a challenging year for the Irish Red Cross Youth (IRCY) volunteers and leaders, as this was the last cohort for which COVID-19 restrictions were lifted. Our leaders continued to hold online classes for youth volunteers, but the only in-person activities we could take part in were Pride 2002 and our DiscoveRED partnership event with British Red Cross and ICRC in Northern Ireland, as both were held outdoors. Despite the restrictions, our Irish Red Cross Youth members once again displayed their resilience and commitment to the movement, eagerly participating in alternative online projects and activities – such as developing our IRCY Digital Community and creating welcome cards and messages for migrants arriving in Ireland.

I am proud of our youngest members for how they handled a challenging year, staying focused on volunteering and serving the public under the guidance of the Fundamental Principles. We hope to reintroduce our full range of programmes, training and activities in 2023.









#### **Dublin Pride**

IRCY celebrated 10 years of participating in Dublin Pride in 2022. Members were carried through the parade route by 'Toots' the Road Train, which came from Malahide to the city centre. Volunteers wore IRCY Pride t-shirts, brought banners and posters they had made the previous week, painted their faces and wore bright rainbow accessories. Afterwards, IRCY hosted a garden party in the Head Office in Merrion Square.

IRCY participation in Dublin Pride is a public statement of support and acceptance of all of our members, regardless of sexuality or gender identity. It is also the chance for the Irish Red Cross to demonstrate that it is an inclusive organisation and to encourage members of the LGBTI+ community to get involved as volunteers. Participation helps the organisation to create a safe, welcoming and comfortable space for all volunteers and members of the public, as per our commitments as part of the Red Cross and Red Crescent Movement.

#### **IRCY Digital Community**

A team of five IRCY volunteers was awarded funding from the European Solidarity Fund and Leargas for a project to launch an online platform. The project has provided an inclusive, online, community learning space for 18 to 25-year-old members of IRCY and has led to more Youth members being recruited.

The IRCY volunteers completed their final active work on the project on 31 August and the National Youth Working Group has now taken over the platform with a view to making all IRCY courses available in an online format, where possible. A report from the team to Leargas and the European Solidarity Fund was well received. The team was praised for creating such a useful resource and for the authentic way in which young people were involved in the decisionmaking for the project.

#### DiscoveRed event

In 2022, IRCY members in Dundalk assisted with the 'DiscoveRed' event in Newry - a joint venture between the Irish and British Red Cross Societies to publicise the work of volunteers on both sides of the border. The event was Halloween-themed and Youth members from Dundalk participated by running stands and providing information and promotional items to members of the public. Volunteers gave demonstrations and information on first aid, community support services, T-Bears (membership opportunities for those aged 4-9), positive mental health, and the LGBT Allies programmes. The day was a huge success and we hope to repeat it at another location in Northern Ireland in 2023.

#### Festive Message of Welcome competition

IRCY members took part in a competition to design a festive card and a message of welcome to be included with packs donated by Regeneron and supplied to Ukrainian families. The winners were from the Dundalk, Mallow, and Muff branches. The runner-up cards, which were sent to the Irish Red Cross Head Office, were used to decorate the building on an open evening for donors.

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#### **National Volunteer Awards**

The 2022 National Volunteer Awards, organised by the Irish Red Cross Volunteer Support & Development Working Group, was held in November in Croke Park, Dublin. The event recognises the excellent humanitarian work that the Irish Red Cross volunteers carry out within their communities around the country. Hosted by DJ Marty Guilfoyle, the event was very well attended.

Awards were made in seven categories, reflecting the variety of humanitarian services fulfilled by Irish Red Cross volunteers. Nominations were open to the public as well as members of the Irish Red Cross and a Selection Committee met in October to draw up a shortlist of nominees for each category.

The National Volunteer Awards 2022 winners were:

- Kate Hegarty, Muff Branch Unit Member of the Year
- Gina O'Dwyer, Limerick City Branch *Community* Support Volunteer of the Year
- Martin McKinney, Muff Branch Instructor of the Year
- Wheatfield Prison Special Status Award
- Muff Branch Branch of the Year
- Chloe Walsh, Clane Branch Young Volunteer of the Year
- Bernie Rutherford, Muff Branch Volunteer of the Year

# Community-Based Health and First Aid in Prison

Ireland was the first country in the world to implement the Community Based Health and First Aid (CBHFA) programme in a prison setting in 2009. By 2014, all prisons in Ireland were implementing the programme and improving health and well-being for all who live and work there. In the adapted prison model, prisoners are recruited as Irish Red Cross volunteers within each of the country's 14 prisons. Their role as volunteers is to assess their prison communities and identify the main health and well-being issues facing prisoners each year. Based on this assessment, projects are developed to address them. In 2022, over 100 projects were developed and rolled out across the prison estate, covering such issues as mental health, non-communicable diseases, infection control and social inclusion.

In addition to the work in prisons, CBHFA expansion into the wider community continued to progress in 2022 within the Prison to Community project. As part of this, volunteers leaving prison can volunteer as facilitators of Overdose Prevention and Violence Prevention workshops. These workshops are provided to Probation Service clients as well as community-based organisations. A total of 29 workshops were delivered through the Prison to Community Project in 2022, with 204 participants and eight volunteer facilitators taking part.

#### **Overdose prevention**

For the past several years problem drug use and the risks associated with it has been one of the greatest concerns in Irish prisons. The World Health Organization identifies prisoners as being amongst those most at risk of overdose post-prison. That is why overdose prevention remains one of the most important topics covered as part of the CBHFA course. The course educates prisoners about the factors that can increase overdose risk. Equally important, it provides information on the signs and symptoms of overdose and how best to respond to give a person the best chance of survival.

In 2022, Overdose prevention facilitation training took place in all 14 prisons, which means that every prison now has the ability to provide life-saving workshops on a regular basis and are now self-sufficient in doing so.

On 31 August, to mark World Overdose Awareness Day, volunteers in Loughan House Open Centre in Co. Cavan organised a range of activities aimed at remembering those who lost their battle with addiction and raising awareness of the dangers associated with drug use.

#### Other projects

#### Staying Alive at Christmas campaign

The national Staying Alive at Christmas campaign takes place every year throughout the prisons to highlight the increased risk of overdose at this time of year due to separation from families. In 2022, the campaign was adapted to help prisoners manage anxiety over Christmas.

#### Peer support preventing relapse

In Wheatfield and Castlerea prisons, volunteers are trained to facilitate a one-day relapse prevention workshop which focuses on increasing awareness around relapse and patterns of behaviours that can lead to same.

#### Naloxone awareness

In 2022, the CBHFA team worked as part of the Naloxone Collaborative Action Group to produce an awareness film for the prison in-cell TV information channel. As well as focusing on the signs and symptoms of overdose, the film also provides crucial information about Naloxone, which reverses the effects of an opioid overdose, and how to obtain a prescription for it as part of a release plan. It is anticipated that this work will result in more prisoners accessing Naloxone upon release and reducing their risk of a fatal overdose.

## Administration of Emergency Flood Support Schemes

In 2022 two Emergency Flood Support Schemes were administered by the Irish Red Cross on behalf of the Department of Enterprise, Trade and Employment. The aim of these schemes was to provide an emergency humanitarian support contribution towards the costs of returning business premises to their pre-flooding condition, including the replacement of flooring, fixtures, fittings, and damaged stock.

The first of these schemes focused on the areas of New Ross, Co. Wexford and Tullow, Co. Carlow. These areas were affected by serious flooding event which occurred in August 2022. Eleven small businesses and organisations applied for this scheme.

A second scheme in 2022 took place in Cork City and some areas of Co. Wexford, which experienced adverse weather conditions in October and November. As a result, a small number of businesses and organisations affected by flooding applied to this scheme.



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# Family Connections Project: Learning together while living apart

The CBHFA programme has played an important role in the lives of inmate volunteers, who often reach out to share their volunteering with family members. The Family Connections Project was an innovative initiative which encouraged inmate Irish Red Cross volunteers to invite family members to undertake the same CBHFA programme at the same time. It was run by an Irish Red Cross Project Co-Ordinator and the Irish Red Cross Youth volunteers.

In 2022, family members who joined the programme did so remotely due to the COVID-19 pandemic. The joint learning provided an opportunity for family members to share a common experience and improve health and well-being in a home setting. Participants also had the opportunity to share their experiences of having a family member in prison.

An evaluation carried out by Western University Ontario, Canada, included qualitative evidence of both prisoner and family member satisfaction. Family members valued the opportunity to connect with other families who had loved ones in prison. In some cases, relationships between prisoners and family members that were previously poor were significantly improved.

It is suggested that such changes occurred as a result of family members recognising the important voluntary role their families are playing in prison, using their time there to give back to the community.









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# **OUR IMPACT**

## India



51,700 households received hygiene-related items as part of the COVID-19 Response Programme

## Afghanistan



150,000 households received food assistance



## 15,000 households were reached cash

distributions

## **Pakistan**



Nearly 600,000

people from flood-affected families were reached with lifesaving relief

## Nepal



vulnerable households were assisted in diversifying their income

# INTRODUCTION



2022 was a year of unprecedented need and complex overlapping emergencies. Ukraine dominated the headlines throughout the year but, beyond its borders, humanitarian needs surged as multiple other crises emerged. Over 100 armed conflicts and 387 reported natural disasters affected 185 million people around the world.

Behind these staggeringly high numbers are real people – men, women and children requiring lifesaving humanitarian support. Every day, in every community around the world, the Red Cross and Red Crescent Movement continues to reach thousands of vulnerable people affected by disasters and crises under its Fundamental Principles and its mission to prevent and alleviate human suffering wherever it is found.

The Irish Red Cross responded to these many crises by supporting colleagues in other Red Cross and Red Crescent National Societies, the International Federation of the Red Cross (IFRC) and the International Committee of the Red Cross (ICRC) in their humanitarian responses.

Throughout the year the organisation also continued to work with colleagues in the sector in Ireland to highlight the ever-increasing needs and 'forgotten crises' around the world. We will continue to support colleagues in responding to unprecedented surge of humanitarian needs in ongoing and emerging crises wherever they occur.

By the end of 2022, the Irish Red Cross had provided €19.8 million in funding to partners in Ukraine, Afghanistan, Yemen, Palestine, Nepal, India, and Pakistan and Indonesia in the areas of emergency relief, recovery/ rehabilitation, development and health.

#### Afghanistan

The combination of three decades of conflict, serious drought, acute food shortages, disaster-induced displacement, a fractured health system and the collapse of financial institutions in Afghanistan were further compounded by a deadly earthquake in the southeast of the country in June 2022.

This left an unprecedented 24 million people in need – more than half the country's population. Food insecurity increased and access to clean water and sanitation were impeded, leading to disease outbreaks.

With the support of Red Cross partners, including Irish Red Cross, the Afghan Red Crescent response operation reached more than 150,000 households with food assistance and at least 15,000 households with cash distributions. Its 140 health facilities (among them mobile health teams) also continued to provide primary healthcare services, including routine immunisations, across Afghanistan.

#### Yemen

In Yemen, eight years of armed conflict left approximately 19 million people food insecure countrywide in 2022. This compares to 16 million in the preceding year. Only 51% of Yemen's heath facilities operate at full capacity and there is a lack of access to secondary healthcare. About 70% of Yemenis now rely on humanitarian aid to survive.

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At the end of 2022 the Irish Red Cross signed a grant agreement with partners there to support emergency healthcare services and provide training and equipment for vulnerable communities on first aid.

#### **Occupied Palestinian Territory**

The Irish Red Cross supported the work of the Palestinian Red Crescent and its ongoing humanitarian relief efforts in Gaza. In August 2022 there was a re-escalation of violence between Israel and occupied Palestinian Territories. Air raids in the Gaza strip left many in need of emergency humanitarian assistance. Years of movement restrictions on people and materials, including medical resources, have led to a serious deterioration in the availability and quality of health services. The Palestinian Red Crescent responded with the provision of essential medical services, relief materials and support of healthcare services.

#### Nepal

In Asia, the Irish Red Cross continued its work with the Nepal Red Cross to address livelihood needs and promote self-sustainable options in the longer-term by diversifying the income of at least 400 vulnerable households and strengthening the local economy. The project was extended to two additional communities and will include raising awareness about climate change, climate adaptation and climate-smart techniques. This will aim to strengthen community resilience and adaptation, particularly for marginalised people. The project will also seek to improve local health conditions through community-based health initiatives.

#### India

In India, a Tuberculosis (TB) programme was extended to give ongoing support to 400 TB patients. The Irish Red Cross also successfully concluded its COVID-19 Response Project in India, which included the provision of hygiene-related items and kits, sufficient for one month, to 51,700 households.

#### Pakistan

From June to August 2022, extreme monsoon rainfall submerged one-third of Pakistan, affecting 33 million people and leaving 20.6 million in need of assistance. Homes, livelihoods and farmlands were destroyed.

Food security in the country was alarming before this catastrophe, with 43% of the population food insecure. The number of acutely hungry people is expected to rise substantially in 2023 with some 21 million acres of crops under water.

Beyond these immediate needs, contaminated water supplies, poor living conditions and inaccessible healthcare gave rise to a public health crisis.

The Pakistan Red Crescent Society, with support from the International Red Cross Movement partners, including Irish Red Cross, has provided lifesaving relief to flood-affected families and reached nearly 600,000 people. This aid includes the delivery of food parcels, kitchen sets and hygiene kits as well as tents, shelter tool kits, tarpaulins, blankets and mosquito nets delivered in flood-affected regions.

# **ETHIOPIA**

The humanitarian crisis in northern Ethiopia erupted in November 2020 following disagreements between the Ethiopian government and the region's ruling party, the Tigray People's Liberation Front (TPLF). Thousands of people have since endured terrible suffering in Amhara, Tigray, and Afar because of the conflict, often remaining deprived of medical care, food, and other basic necessities. This has resulted in the deaths of tens of thousands of people and the displacement of hundreds of thousands more.

The conflict affected the whole of the north of the country, but inhabitants of the Tigray region were among the worst affected. They suffered a severe shortage of food and medicines, limited access to basic services such as electricity and banking services, and limited access to communications networks. Violence spread rapidly and access to Tigray remained extremely difficult for humanitarian actors. Local people, meanwhile, had difficulties moving around and obtaining necessities or accessing information. Every aspect of life was affected, including education. Schools in the region closed in early 2020 due to the COVID-19 outbreak and the conflict began in November the same year. This meant that school doors remained shut for up to three years, leaving a significant gap in children's education.

The International Committee of the Red Cross (ICRC), however, was able to remain present and active in Tigray and the surrounding areas of Amhara and Afar throughout the conflict. An ICRC convoy carrying medical assistance, food and water treatment equipment arrived in Tigray at the beginning of April 2022, via Afar. This was the first convoy to reach the region by road since September 2021. Following a ceasefire in April 2022, fighting resumed in August 2022, leading to the suspension of humanitarian convoys. Finally, two trucks filled with vital medical supplies arrived in Mekelle on 15 November, the first delivery of aid since the resumption of fighting in August and the signing of the Pretoria and Nairobi agreements. The ICRC delivered medicines intended for the most urgent cases in medical establishments.

Today, the gap between urgent humanitarian needs and the response remains wide in the Tigray, Amhara and Afar regions, where humanitarian concerns continue to be severe and widespread. In the Tigray region, providing much-needed medical care is still very challenging as many health facilities were damaged or destroyed during the conflict. As a result, in some areas healthcare services are practically absent and thousands of wounded people need urgent surgical care, prostheses and physical rehabilitation.

## Irish Red Cross delegate in Ethiopia

Julia Murphy, an Irish Red Cross staff member, began her work as a delegate with the ICRC in Mekelle, Tigray, in September 2021. Her work in the region involved tending to the needs of detainees (mostly captured combatants), ensuring civilians could contact their families, documenting incidents, and providing assistance to the victims of the conflict (including victims of sexual violence, air and drone





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strikes, and shelling). Julia also documented the presence of human remains sites containing the bodies of combatants from all parties to the conflict. Another crucial element of her role was interacting with the parties to the conflict in an effort to ensure that instances of harm to civilians could be prevented in the future, creating a "constructive dialogue." In November 2022, the Ethiopian federal government and TPLF agreed to cease hostilities following diplomatic talks. In line with the African Union-backed ceasefire, the return of internally displaced persons to their homes is a key step towards implementing the truce, as is unhindered humanitarian access to all those in need of protection and assistance.



Half-French and half-Irish, with family originating from Cork, Julia Murphy grew up in Belgium and completed her PhD in Belfast. Having always been passionate about pursuing conflict resolution, she moved from the field of academia to working on the ground in contexts such as Burundi and Afghanistan and has worked overseas as an Irish Red Cross staff member for nearly five years.

Given the unique mandate and long history of the ICRC, she was drawn to its special role which afforded her the opportunity to work in protection and, through working under the emblems associated with the Geneva conventions, be protected herself as a relief worker in armed conflicts.

Working together with a team of two international colleagues and four national staff, Julia began her position as Protection Team Leader in Mekelle, Tigray, in September 2021. Julia knew her humanitarian mission in Tigray was going to be challenging against the backdrop of limited basic services, travel restrictions and a recent escalation of violence. She describes her work there as varied, difficult, but above all rewarding.

Julia remarks that one of the most unique obstacles to their daily activities was the complete severance of telecommunications in Tigray. With no phone network and no internet, one of biggest operations during her mission was to set up ICRC satellite phones in collaboration with the Ethiopian Red Cross as part of the Restoring of Family Links programme. Once this



was achieved, the demand was colossal, with huge crowds waiting daily outside the Red Cross office. This required time and resources to prepare lists, identify and prioritise the most vulnerable, and limit the calls to one minute per person, leading to the provision of over a thousand phone calls to beneficiaries on a weekly basis. These calls were not only used to restore family links but to inform families of deaths. Often highly emotional, it was also incredible, she remarks, as these calls enabled people to hear the voice of their loved ones for the first time in nearly two years.

Despite the obstacles, due to the great work of the logistics team Julia and those on the ground were also able to rent local horse-drawn carts to deliver food supplies and purchased bicycles in the town. This was done in order to accomplish tracing and other protection of family links activities which, given the landscape of Mekelle, often involved going up and down over the terrain as much as it involved going to and from homes and the detention center. "By thinking outside the box, [we] managed always to continue, despite the hardships," she said.

## "I can't imagine doing anything else"

#### Julia Murphy, Irish Red Cross overseas delegate

Julia Murphy currently works in Maungdaw, Rakhine State of Myanmar as a Protection Team Leader focusing on similar activities including civilian victims or armed conflict, restoring family links including migration, and detention.

# **INDONESIA**



On 28 September 2018 a strong earthquake (7.4 on the Richter scale) struck Central Sulawesi Province, Indonesia, triggering a tsunami with waves of up to three meters. The earthquake, tsunami and resulting soil liquefaction were powerful and life-changing for hundreds of communities across the province.

Over the last two years the Irish Red Cross, in partnership with the Indonesia Red Cross, has delivered recovery programmes to young people, women and other vulnerable members of communities affected by the 2018 disasters. Nearly 100 people across seven communities have been enrolled in the programme. Following discussions with different vocational training service providers, the Red Cross identified gaps in the labour market and the employment status of targeted groups, which subsequently informed the best course options for potential participants.

More than a dozen types of training were developed, including motorcycle repairs, which is a highly-marketable skill in the province due to the high use of motorcycles. Other trainings include culinary arts, sewing and carpentry.

As well as a government-recognised certification, participants receive cash grants to support them in finding employment or developing small businesses. Training regarding the technical aspects of starting a business (such as financial literacy and business management) was also provided.

# Andi's story

Andi received support from the Irish Red Cross to set up his organic farming business using the organic farming techniques that he acquired from a Red Cross training programme. The many rewards are still unfolding. Along with selling his produce (including organic fertiliser), Andi has now set up a demonstration farm, resulting in further skills and knowledge transfer in his community.



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Spread silently through the air from one person to another, Tuberculosis (TB) is a human tragedy. But when it is properly managed it is curable. TB treatment, however, requires extensive supervision, care and support. To fight the disease effectively and save lives, Red Cross volunteers provide care and supervision, visiting patients in their homes and ensuring treatment compliance over a period of typically six to eight months.

This is important as the likelihood of not completing treatment and developing drug resistant-TB increases for people living on the edge who are struggling to survive from day-to-day.

In 2022, 476 TB patients enrolled in a joint Irish and Indian Red Cross programme across two districts in Punjab State. The programme aims to reduce TB infection rates, ensuring treatment adherence and enhancement of public awareness and knowledge of TB prevention. The number of people cured of TB under the Red Cross programme is steadily and consistently increasing. In 2022 the programme screened 902 people for TB, with 89 testing positive. If these patients were treated later, it is estimated they would have infected nearly 1,500 more people in their community.

#### In 2022:

- 2,948 home visits were conducted by 17 Red Cross volunteers
- 160 group awareness meetings were conducted, with 8,740 information leaflets distributed
- 711 TB patients were treated with 329 patients cured
- Ration kits were provided to 1,702 very poor TB patients
- 902 sputum samples collected leading to the identification of 89 positive cases
- 4 health check-up and screening camps were held, with 375 people attending

# Gurkiran's story

Gurkiran Kaur, 13, lives in Amritsar, Punjab State. Narinder is an Indian Red Cross volunteer working on the TB project. When he met Gurkiran, she was very weak, unable to walk, and weighed just 35 kg. She was suffering from TB symptoms. She was referred to her local health centre, where her sputum was tested and showed up positive for TB. She was very demoralised and not ready to swallow medicine because she was feeling nauseous. Narinder counselled Gurkiran, explained TB, the repercussions of not taking proper medicine, and the benefits of proper and sustained treatment.

She was persuaded and motivated to gradually take some light food. An hour later, she was given her medicine. Red Cross volunteers kept a constant and regular vigil to ensure that she did not miss a dose of medicine. Gurkiran successfully completed her treatment in October 2022 and has been declared free of TB. She thanked the Red Cross for their commitment in sending staff and volunteers to advise and motivate her and her family.

# **INTERNATIONAL HUMANITARIAN LAW**

In 2022, with over 100 ongoing armed conflicts around the world, we once again saw the importance and relevance of International Humanitarian Law (IHL) – or "the laws of war". We also continued to see the grave pattern of harm resulting from bombing and shelling in cities, towns and villages around the world.

Every day the Red Cross and Red Crescent Movement witnesses the devastating impact of the use of explosive weapons in populated areas (EWiPA) on civilians, on their lives and livelihoods and in both direct and indirect ways.

According to the Explosive Weapons Monitor civil society initiative, when explosive weapons were used in populated areas in 2022, 90% of all those reported killed and injured were civilians. Over 20,000 civilians were killed by explosive weapons in 2022. Beyond the immediate loss of life and injuries these weapons have reverberating, longer-term effects. Civilian infrastructures, such as housing, transport, health facilities, water and electricity, are damaged. This has serious consequences for the delivery of essential services – and often with devastating consequences for civilians.

This is why the Irish Red Cross welcomed the work led by the Irish Government over a three-year diplomatic process – supported by efforts from the International Red Cross and Red Crescent Movement, the United Nations and civil society (including survivors of explosive weapons) – which resulted in the adoption of a landmark political declaration signed by over 80 States in Dublin in November 2022. States signing the declaration committed to strengthening the protection of civilians and respecting IHL by refraining from, or at least restricting, the use of explosive weapons in populated areas, when such use may be expected to cause civilian harm. This provides an important framework for taking concrete steps to minimise risk and reduce civilian suffering by changing the behaviour of armed actors.

The Irish Red Cross supported an event in Dublin the day before the signing of the Declaration (led by the International Network on Explosive Weapons (INEW)) which highlighted the impact, both direct and indirect, visible and invisible, of explosive weapons in populated areas. We continue to engage with the wider Red Cross and Red Crescent Movement to promote the implementation of the Declaration.

Following a two-year interruption due to COVID-19, as part of its work to raise awareness of IHL and war in cities the organisation was also pleased to convene the 2022 Corn Adomnáin IHL Competition in University College Cork in April. Eighteen participants from six different universities across Ireland took part in this eventful day during which students were tested on their knowledge of IHL. This included simulations, scenarios and a moot court based on a fictitious case study of an armed conflict, addressing issues of law arising from an urban armed conflict. This work raises awareness of the importance of IHL and the impact of war in cities amongst Ireland's future lawyers.





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# INTRODUCTION

2022 was an unprecedented year for Irish Red Cross fundraising. Through the organisation's rapid response to the international armed conflict in Ukraine and the horrific tragedy in Creeslough, the organisation significantly bolstered its position and reputation as a core agency of support for those impacted by conflict or disaster at home and abroad.

As well as playing a leading role in coordinating the Irish Red Cross' fundraising and communications response to these specific incidents, the fundraising team continued to focus on the acquisition of unrestricted and restricted income from an established mix of public, private and corporate donors. This strategy was enhanced by the development of the Digital Fundraising & Communications Programme and the support of an external PR consultant, who played a key role in ensuring that the Irish Red Cross remained consistently in the public eye at local and national levels.

Other developments in the programme in 2022 included the ongoing refinement of the organisation's Direct Response Television (DRTV) Programme (which aimed to attract new, regular monthly donors), a reworking and relaunch of the Irish Red Cross website, and the expansion of the Donor Care Team to facilitate improved and efficient donor engagement.

#### **Ukraine Crisis Appeal**

We experienced unprecedented levels of support through the Ukraine Crisis Appeal, thanks to the extraordinary generosity of the public and corporate donors. The success of this appeal came about, in part, because of circumstance. The Red Cross brand is ubiquitously associated with trusted, impartial and rapid support for those caught up in conflict or disaster. But it is important to highlight that public reaction to the Ukraine Crisis Appeal was also the direct result of a successful fundraising and promotional campaign developed by our fundraising team in collaboration with our International Programme team, external PR support and senior management.

Through this collaboration, not only was the Irish Red Cross timely in its response to the rapidly-escalating crisis but it was also able to maintain public attention by consistently making a highly compelling and visible case for ongoing support. This was accomplished through a mix of Individual Giving appeals, proactive strategic engagement with corporate partners and major donors, DRTV campaigns and highly successful PR activities and media engagement.

#### **Creeslough Community Support Fund**

In the immediate aftermath of the October 7 explosion in Creeslough, the Irish Red Cross was again able to leverage its reputation and business network with An Post and Applegreen to establish the Creeslough Community



## INCOME

**Fundraising overview** 

Including individual, corporate, and community fundraising, as well as donations from foundations.

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Support Fund within 48 hours. In 2022, this collaborative project yielded over €1.76 million in support of the victims, families, and community of Creeslough and the surrounding region and has helped to reinforce the unique role of the organisation in terms of rapid and practical support for those in urgent need.

## **Unrestricted income**

Fundraised unrestricted income in support of Irish Red Cross programmes outperformed 2022 projections by 20%. This success was driven by the ongoing and effective strategic engagement of the fundraising team via scheduled appeals, events, major donor and corporate solicitations, DRTV, social media and other activities. Unrestricted income enables us to grow and develop our programmes domestically and internationally as determined by emerging needs. It also enables us to invest in the important work associated with meeting the significantly increased compliance, risk, finance and governance standards that modern charitable organisations must have.

## **Targeted Emergency Appeals**

In August, the Irish Red Cross also launched an organic digital emergency appeal in response to the historic floods in Pakistan. This effort resulted in €50,000 in dedicated revenue in aid of the International Federation of Red Cross and Red Crescent activities in the region.

## Looking ahead to 2023

As the organisation looks forward to 2023, one of the goals of the fundraising team will be to continue building capacity to make an effective case for support of its programmes. The team will focus on directly engaging first-time donors who supported the organisation in 2022 – primarily as a result of the Ukraine Crisis Appeal – and will continue to focus on developing its donor care facility to ensure that our supporters are effectively and considerately engaged in a timely manner. The team will also seek to continue building public awareness and support of its work at home and abroad.

Throughout 2023 the Irish Red Cross will continue to explore options for improving efficiency through the assessment of internal processes – seeking to automate systems where possible. The fundraising team will work closely with other teams to improve internal tracking of programme impact in order to strengthen the case for support among new and existing donors. Further attention will also be given to capturing domestic stories of volunteer activities and support.

Finally, to ensure we build strategically upon the significant successes of 2022, we will develop a multi-year strategic approach to not only growing our income but also diversifying the different ways we have of generating support for the organisation and its activities.



## Partners

Our work would not be possible without the generous support of private companies, trusts and foundations, religious orders, community and education groups, and others. 2022 was a year like no other, with unprecedented donations from a wide range of organisations and groups to support our work at home and abroad. We would like to thank each of the 2,500+ organisations that supported the Irish Red Cross's mission to identify and deliver humanitarian assistance to those that need it most throughout the year.

#### Key partners in 2022\*:

- Adam's
- Aiken Promotions
- Aldi
- An Post
- Apple
- Applegreen
- Arup
- Aslan
- Association of Ukrainians
   in Ireland
- Balmoral International Land Holdings PLC
- Barclay Chemicals
- Benefact Trust
- Bewley's
- Bon Secures Community
   Fund
- Boyne Valley Group
- Central Bank of Ireland
- Chadwicks
- Combilift
- Communications Workers
   Union
- CP Naughton
- CPL PLC
- Dairygold
- Digital Hub
- Digitize New Media
- DMG Media Ireland
- Downpatrick Racecourse
- Dublin Diocese
- eBay
- Ecclesiastical
- ElectricAid
- Eli Lilly
- Ernst & Young
- Family Business Network

- Musgrave Group
  - North America's Building
     Trades Unions
  - Optum Services (Ireland)
     Ltd.
  - PayPal Giving Fund Ireland
  - Permanent TSB
  - Peter McVerry Trust
  - PFH Technology Group
  - Planet Payment
  - Positive Equity
  - Railua Co-Op Ltd.
  - Rathmines Ukraine
     Community Centre
  - Revolut
  - RTÉ
  - Serosep
  - Smurfit Kappa Foundation
  - SOW NOW Campaign
  - Specialist Joinery Group
  - Spring Hill Trust
- StayCity
- Tayto Park
  - TEKenable
  - Tesco Ireland
  - The Agricultural Trust
  - The Care Trust
  - The Community
     Foundation
  - The Community
     Foundation for Ireland
  - The Good Bike Project
  - The Hospital Saturday
     Fund
  - The Ireland Funds
  - The O'Flaherty Foundation
  - Themvar One

- Three Ireland
- Thyme IT
- TK Maxx
- Totalhealth
- Ukrainian Action in Ireland
- Ukraine Civil Society Response Forum
- Ukraine Lawyers Group
- Ulster Bank Community Staff Charity Fund
- United Drug
- Vhi Healthcare
- Vicar Street
- Virgin Media
- Windward Management Ltd.
- Woodies DIY

\* The Irish Red Cross notes that this list is not exclusive. We wish to express our deepest gratitude to all of our partners and donors for their solidarity and generous support of our work over the past year. We would not be able to extend the domestic and international service that we provide without their generous contributions.

- Gaelic Athletic AssociationGlanbia Consumer Foods
- Glenveagh

Fighting Words

Football Association of

Fit.ie

Ireland

Fórsa

Global.com

Frank Keane Group

- Harry Crosbie
- Hayes Solicitors
- Helping Irish Hosts
- Health Innovation Hub Ireland
- Horizon Therapeutics
- HubSpot
- International Organisation
   for Migration
- Ireland for Ukraine
- Ireland Funds
- Irish Co-Operative Organisation Society
- Irish Farmers Association
- Irish Rail

Fund

KPMG

Lottoland

Matheson

Ireland

Microsoft

Laya Healthcare

Little Sisters of Mary

McCann Fitzgerald

· Mediators Institute of

Irish Refugee CouncilJP McManus Pro Am

Kirby Group Engineering

Introduction

International work Fundraising

Looking ahead

Governance, management and finances



# INTRODUCTION

2023 is the second last year of our five-year strategy. It is a year when we take stock of the tremendous changes that have taken place in the context in which the organisation does its work over the course of the strategy's implementation: initially COVID-19 (which impacted the plan's first two years of implementation) and then the international armed conflict in Ukraine (which began during year three of the strategy).

The latter required a whole-of-organisation emergency response and saw us play a critically important national role in our auxiliary role to the Government in welcoming refugees, matching them with Irish hosts for accommodation and providing a wide range of wraparound community services for them. It also resulted in a significantly enhanced profile for the organisation, from which new funding relationships have emerged. This, in turn, now enables us to consider how we can increase our impact by deepening the quality of some of our services, expanding our scope in other areas, and investing in the organisation's capacity and capability to support them.

If 2022 was a year marked by swift and decisive emergency response, 2023 is already proving to be a year of transition, reassessment and laying the groundwork for organisational change and transformation. It has also seen the commencement of a new permanent Secretary General, Deirdre Garvey, in January 2023, after a period of change.

The top-level drivers of our work in 2023 include:

- 1. Taking stock of where we are in a radically-changed world. Amongst many other things, we need to address the changing nature of voluntarism as well as burnout amongst volunteers and staff after three extraordinarily intense years of COVID-19 and the international armed conflict in Ukraine.
- 2. Reaping the learning from these experiences, particularly the rapid and radical expansion of our work and our fundraising capacity in Ireland in 2022.
- Commencing a multi-year investment, growth and sustainability plan in the people, processes and technology now needed to run one of Ireland's leading humanitarian organisations, uniquely one with operations in Ireland as well as internationally.
- 4. Closing out our strategy whilst also preparing for the development of a new strategy that is more relevant for the Irish Red Cross we now are.

The plan for our work in 2023, which will incorporate the above, is summarised within our strategy's five themes as follows:

# Support

We want to design and implement better supports for our members. We want our members to have the best possible experience of being a member, so that they feel part of a positive organisation which is making a difference to people's lives and strengthening communities.

#### Goal 1

Strengthen support for members at Branch and Area level

#### Goal 2

Have access to appropriate equipment, vehicles, and facilities

## Readiness 🕢

We want to ensure that our organisation is ready and prepared to respond to situations of emergency and disaster at home and abroad and to enable the communities we work with put in place their own resilience plans.

#### Goal 3

Increase the number of trained people available to provide local humanitarian assistance to the most vulnerable, including first aid and emergency medical care

#### Goal 4

Have access to appropriate equipment, vehicles and facilities

#### Goal 5

Implement an agreed International Programme:

- Goal 6 Promote International Humanitarian Law and programmes that combat gender-based violence and climate change
- Goal 7 Increase the pool of people with technical expertise for deployment overseas

#### Goal 8

Build our capacity to welcome migrants and provide support to help vulnerable people reach the services they most need and provide clear guidance and pathways to our Migration Services team and Restoring Family Links programme

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## Standards

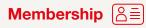
We save lives. Therefore we want to ensure that we have the capacity in place to maintain compliance with the relevant regulatory and statutory requirements via our volunteer leaders and staff.

#### Goal 9

Ensure we have the capacity and systems in place to meet Charities Governance Code standards, Pre-Hospital Emergency Care Council regulations, and other compliance requirements

#### Goal 10

Develop a policy to increase environmental sustainability in our work



We want to expand the Irish Red Cross membership and become a more responsible and effective organisation, geared to meet the demands and opportunities of being a volunteer and member-led organisation.

#### Goal 11

Ensure that the Irish Red Cross is easy to join and to renew membership, and smart at using technology

#### Goal 12

Be a top-choice organisation for people seeking to volunteer and work

#### Goal 13

Plan and deliver a national recruitment and enrolment strategy for members

## Sustainability $\heartsuit$

We want to ensure that we have the financial, staff and technological resources in place to enable us to achieve the ambitions set out in our strategy and in our operations plan for 2023.

#### Goal 14

Increase fundraising and commercial income

#### Goal 15

Manage resources more effectively

#### Goal 16

Introduce a 'People and Culture' focus (for staff and volunteers)



# 

National

International

# **CORPORATE INFORMATION**

## Senior management team

Liam O'Dwyer Secretary General (until December 2022, currently International and Migration Services Advisor)

**Deirdre Garvey** Secretary General (from January 2023)

Marcus Keane Head of Compliance and Legal Affairs (from November 2022)

**Charlie Lamson** Head of Fundraising

**Rory O'Sullivan** Head of Finance

Sandra Stanley Head of National Services, Commercial and Training

## **Registered Charity Number (RCN)**

20005184

CHY No. (from Revenue Commissioner) CHY3950

## **Principal address**

Irish Red Cross (Head Office) 16 Merrion Square Dublin 2 D02 XF85

#### **Solicitors**

**Mullany Walsh Maxwells** 19 Herbert Place Dublin 2 D02 NY72

#### **Byrne Wallace**

88 Harcourt Street Dublin 2 D02 DK18

#### **Auditors**

work

## **BDO** Ireland

**Registered Auditors** Block 3, Miesian Plaza 50-58 Baggot Street Lower Dublin 2 D02 Y754

## **Principal bankers**

Bank of Ireland 2 College Green Dublin 2 D02 VR66

#### Allied Irish Bank plc.

1-4 Baggot Street Lower Dublin 2 D02 X342

#### **Governing document**

The Irish Red Cross Society was formally established on 1 July 1939 under the terms of the Red Cross Act 1938. Its constitution is based on the Geneva Conventions of 1949, their additional Protocols of 1977 and 2005 (the Geneva Conventions), to which Ireland is a party, Acts of the Oireachtas and relevant provisions of the international Red Cross and Red Crescent Movement.

# **ORGANISATIONAL STRUCTURE AND PROCEDURES**

## Legal status

The Irish Red Cross Society is officially recognised by the State, under the Red Cross Acts 1938 to 1954, as a voluntary aid society in accordance with the 1949 Geneva Conventions, and as the only National Red Cross in Ireland. It is a body corporate with perpetual succession and a common seal.

It is also part of the International Red Cross and Red Crescent Movement, which is the world's largest humanitarian network. The Society was recognised by the International Committee of the Red Cross (ICRC) on 2 November 1939 and became a member of the International Federation of Red Cross and Red Crescent Societies (IFRC) on 24 November 1945. The principal objective of the Irish Red Cross in its humanitarian activity is to prevent and alleviate suffering with complete impartiality, making no discrimination as to nationality, race, gender, sexual orientation, religious beliefs, language, class or political opinions. The Society has an important role as an auxiliary to the public authorities in the humanitarian field and has a duty to consider seriously any request of the public authorities to carry out humanitarian activities falling within its mandate.

#### Structure and management

The Irish Red Cross Society is a membership organisation. Our members give their time on a voluntary basis and operate through a network of volunteer-led and run branches. At the end of 2022, there were 74 Branches organised into 23 Areas. Areas fall into one of four Regions (West, South, Dublin-Mid-Leinster and Dublin North-East).

There are key volunteer roles in place at each level, facilitating the work at Branch, Area, and Regional levels. At a national level, three key volunteer leadership roles include the National Director of Units who, supported by Regional and Area Directors of Units, directs the activities of our uniformed members as they provide first aid services across the country; the National Director of Community Support, who fills the equivalent leadership role in the volunteer network for community services; and the National Director of Youth, who leads the youth volunteer organisation. Members are our volunteers and vice versa. The work of our volunteer members takes place at Branch and Area levels. It is directly led by volunteers through the structure of themed Working Groups and is accountable to the board through the Working Group Chairs, the board liaison persons on each Working Group and the three volunteer National Directors. The member network is supported in its operations by a staffed secretariat which, in addition to providing supports for members and branches, rolls out a programme of national and international services directly led by staff.

All staff report through a management structure to the Secretary General, who in turn is accountable to the board through the Chair. The Senior Management Team, as of 31 December 2022, comprised the Secretary General, and Heads of Finance, National Services, Fundraising and Compliance and Legal Affairs. The Secretary General throughout 2022 was Liam O'Dwyer, with Deirdre Garvey commencing in this position in January 2023. Profiles of the current Senior Management Team are available on the Irish Red Cross website.

#### **General Assembly**

The General Assembly is the highest deliberative authority of the Irish Red Cross. The composition of the General Assembly is set out in Article 12 of the Irish Red Cross Constitution, and a minimum of 75% of General Assembly members are elected through the Area structures, ensuring close ties with the membership throughout the country. Up to 10% of General Assembly members are appointed by Government, on a skills-based selection process. Chairs of Working Groups or Committees who are not members of the General Assembly are invited to attend the Assembly with observer status. The General Assembly's powers and responsibilities are set out in Article 13 of the Constitution, one of which is to elect the members to the Board of Directors. It meets in ordinary session at least twice every year. In 2022 it met in February, June and November. The Chair and Vice Chair of the General Assembly are the Chair and Vice Chair of the Board. During 2022, the Chair of the Board was Mr. Pat Carey, and the Vice Chair was Ms. Olivia Mitchell.

#### **Board of Directors**

The Board of Directors is elected by the General Assembly and is vested with all the powers necessary to carry out the aims of the Irish Red Cross. The Board of Directors are the trustees of the charity and carry the legal responsibility under charity law for the organisation's activities. These can be summarised as: ensuring proper systems, processes, and procedures are in place that result in the organisation meeting its charitable purpose; being accountable to the public; and running the organisation in an effective and efficient manner in accordance with best governance principles as outlined in the Charity Regulator's Governance Code. They are all volunteers and do not receive any pay for their work as Board members, but out of pocket expenses incurred while fulfilling the board responsibilities are reimbursed.

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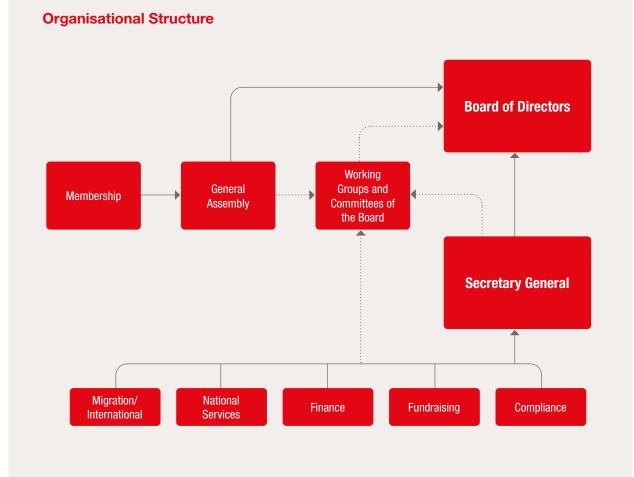
There are 14 members of the Board: the Chair, Vice Chair, Treasurer, and Secretary (who are elected from the General Assembly); eight other members who are also elected from the General Assembly membership; and two external members (non-General Assembly) who are nominated by the Chair in consultation with the Board of Directors, for their specific competencies, expertise and interest in the Irish Red Cross.

The Board of Directors met 12 times in 2022. The Secretary General attends meetings of the Board of Directors but is not a member of the Board. Profiles of our board members are available <u>on the Irish Red Cross</u> <u>website</u>. The organisation has a written policy on conflicts of interest that all board members sign up to and which will be reviewed in 2023. Conflicts of interest is also a standing item on every Board and committee meeting agenda. The organisation has policies on the rotation and terms of Board members.

#### Other governance structures

The organisation has a variety of working groups, advisory groups and committees which focus on particular themes or areas of work. During 2022, the following governance structures were in place:

- Governance Committee
- Finance Working Group
- International Advisory Group
- Membership and Disciplinary Committee
- Volunteer Development and Support Working Group
- Audit and Risk Committee
- Training Working Group
- Quality Assurance Committee
- Youth Working Group
- Community Support Working Group
- Health and Safety Committee



#### **Decision-making**

The organisation has written policies on delegated authorities, through which powers are delegated by the General Assembly or the Board to the Secretary General and through the Secretary General to other staff. These policies cover a variety of authorities around staffing, finance and contractual arrangements. In addition, each working group has Terms of Reference set by the Board which set out its respective mandate and authority.

#### **Risk management**

The Irish Red Cross has a Risk Management System (RMS) in place which is managed by the Secretariat and overseen on behalf of the Board by the Audit and Risk Committee. The RMS has four key elements:

- A Risk Management Policy that sets out the organisation's approach to risk management, details the RMS and provides for roles, responsibilities and annual review timelines.
- 2. A Risk Register that identifies the current key risks facing the Society and assigns a controlled risk score to each, based on the likelihood and severity of the risk occurring and the controls currently in place. It also provides a risk appetite for each risk.
- 3. A Risk Management Plan that sets out an owner at Senior Management Team level for each risk, as well as specifying actions to be undertaken within specified timelines, by specified roles or groups, with a focus on risk reduction.
- 4. An Internal Audit Plan that sets out a plan for internal audit of key risk areas over the coming year.

In addition to the Society's internal policies and plans, we are also subject to audit by funders and key stakeholders such as the Pre-Hospital Emergency Care Council (PHECC) in relation to our first aid and medical care. The Irish Red Cross is committed to high levels of transparency. To this end, the Constitution, strategic plan, financial reports and major policy documents are all published on the Irish Red Cross website. The Society's financial accounts are prepared according to the Financial Reporting Standard (FRS) 102 and the Statement of Recommended Practice (SORP) accounting and reporting by charities, and are audited by BDO, a major firm of accountants.

## **Codes of practice**

The Irish Red Cross is committed to excellence across all areas of our operations. We work to a number of codes and regulatory frameworks to guide our work in this area, including:

- The Charities' Governance Code
- The Charities Regulator's Guidelines for Charitable Organisations on Raising Funds from the Public
- The Dóchas Code of Conduct on Images and Messaging
- Guidelines from the Pre-Hospital Emergency Care Council (in the context of our patient care services)
- The Charities SORP (FRS 102) (in relation to financial reporting)

The Irish Red Cross is Triple Lock certified, as recognised by the Charities Institute of Ireland.

#### **Compliance and safeguarding**

The Irish Red Cross carries out a wide range of activities across communities in Ireland every year – from fundraising, first aid provision and commercial training to community and youth events, support to those arriving from conflict zones and helping reunite family members who have been separated through conflict or migration. In doing so, we are committed to providing a safe and supportive environment for everyone who engages with us.

Because we have youth members and regularly engage with young and vulnerable people, safeguarding is an important part of our work. We have a detailed Safeguarding Policy, a Safeguarding Officer as a member of our senior management team and a National Safeguarding Committee, with external expertise, which meets regularly. Processes for training and Garda Vetting are built into the Society's membership induction procedures.

With the international armed conflict in Ukraine, 2022 was an extremely busy year, with many people arriving seeking support. In addition to our normal work with staff and volunteers, our work with supporting people into accommodation pledged by Irish hosts meant that our National Safeguarding Committee oversaw the Garda Vetting processes for host families for Ukranian refugees.

The organisation also focuses on compliance in other areas. We worked with partners in the NGO, public and private sectors to ensure properties being pledged for accommodation for Ukranians were fit for purpose, as well as engaging with key regulatory bodies on compliance, such as the Charities Regulator in the context of our charitable work and the Pre-Hospital Emergency Care Council in the context of our patent care and training roles. In 2022, the organisation also recruited a Head of Compliance & Legal Affairs, who commenced in mid-November, bringing a focus to compliance issues at senior management level.

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## **Board of Directors**

Board meeting attendan	ce record 2022		
Name	Role	Term	Attendance
Pat Carey	Chair	June 2022 – April 2025 (3rd Term)	11/12
Olivia Mitchell	Vice Chair	June 2022 – April 2025 (2nd Term)	10/12
Brian Byrne	National Treasurer	June 2022 – April 2025 (3rd Term)	12/12
Ted Noonan	National Secretary	June 2022 – April 2025 (2nd Term)	12/12
Julie O'Brien	Board Member	June 2022 – April 2025 (3rd Term)	10/12
Donal Lawlor	Board Member	June 2022 – April 2025 (2nd Term)	11/12
Martin Long	Board Member	June 2022 – April 2025 (1st Term)	4/5
Will Meegan	Board Member	June 2022 – April 2025 (1st Term)	5/5
Cliona Lehane	Board Member	June 2022 – April 2025 (1st Term)	4/5
Felix O'Regan	Board Member	June 2022 – April 2025 (1st Term)	4/5
Joe Dowling	Board Member	June 2022 – April 2025 (1st Term)	4/5
Alexander Smyth	Board Member	June 2022 – April 2025 (1st Term)	3/5
Cepta Dowling	Board Member	June 2022 – April 2025 (3rd Term)	10/12
Anne-Marie O'Sullivan	Board Member	September 2022 – April 2025 (1st Term)	2/4

#### **Resigned Board members**

Barry O'Donovan	National Secretary	Ended 11 June 2022 (3rd Term)	6/7
Sunil Kurup Krishnankutty	Board Member	Ended 11 June 2022 (1st Term)	2/7
Rosemarie Hayden	Board Member	Ended 11 June 2022 (1st Term)	7/7

# STATEMENT OF DIRECTORS' RESPONSIBILITIES

The Board of Directors is responsible for the preparation of the financial statements for each financial year which give a true and fair view of the state of affairs of the Society and the incoming resources and application of funds, including the net income or expenditure of the Society for the year. In preparing these financial statements the Board of Directors is required to:

- Select suitable accounting policies and then apply them consistently;
- Make judgments and estimates that are reasonable and prudent;
- State whether applicable accounting standards and statements of recommended practice have been followed, subject to any material departures disclosed and explained in the financial statements; and

 Prepare the financial statements on the going concern basis unless it is inappropriate to presume that the Society will continue in operation.

The Board of Directors is responsible for keeping proper accounting records which disclose with reasonable accuracy the financial position of the Society and which enable it to ensure that the financial statements comply with relevant legislation. The Board of Directors is responsible for safeguarding the assets of the Society and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The financial statements were approved by the Board of Directors on 8 July 2023.

#### **Financial overview**





#### **EXPENDITURE**

# FINANCIAL PERFORMANCE

#### Income

Income increased from  $\in$ 7,624,000 in 2021 to  $\in$ 53,441,000 in 2022 as a result of the significant donations received in our dedicated fundraising appeal to help people displaced by the international conflict in Ukraine ( $\in$ 42 million in total during 2022).

As per our policy on focused fundraising appeals, the Irish Red Cross applies a 7% charge for 'governance, operational quality and compliance & oversight'. In the context of the Ukraine appeal, this amounted to €2.9 million shown as transferring from restricted to unrestricted. The entire sum has been assigned by the Board to a new designated fund entitled the 'Investment, Growth and Sustainability Fund'. A plan for the Fund's expenditure is being developed in 2023 and it will entail the development and roll out of a multi-year change, sustainability and transformation programme which is much needed to ensure the organisation can adapt so as to be a modern, sustainable and impactful leading humanitarian organisation working to the highest standards in Ireland and internationally.

#### **Expenditure**

2022 expenditure of €29,793,000 is very different to 2021 (€7,724,000), again due to the Ukraine crisis. The specific Ukrainian-crisis-related expenditure of €21,334,000 is highlighted in Note 5(a) of the Financial Statements.

#### Result

The restricted surplus for the year of €20,025,000 is due to the unspent Ukrainian funds received in 2022. As noted above, these funds have been fully accounted for in our plans, developed and approved by the Board in late 2022/ early 2023 for planned spending in 2023-2025 and as this crisis unfolds.

The unrestricted surplus of  $\notin$ 3,623,000 is primarily accounted for by the  $\notin$ 2.9 million which has been designated in the 'Investment, Growth and Sustainability Fund'.

The remaining operational surplus for the year, €723,000, arises primarily from an increased amount of activities across our Branch network as we emerged from COVID-19. This largely comes from volunteers generating funds that are earmarked solely for investment at local Branch level. The remaining amount resulted from a rise in our unrestricted fundraising due to an enhanced organisational profile due to the armed conflict in Ukraine.

#### **Reserves**

To ensure there is funding for working capital, or unexpected expenditure or income shortfalls, our Reserves Policy states that the minimum level of unrestricted operational reserves available to the Board for orderly working in the case of sudden changes to income profile is three to six months of total organisational expenditure, including capital investment. At the end of 2022 the funds level in our 'unrestricted resources' was €770,000 (in 2021 this was €736,000).

Last year transformed the appreciation by the Irish public and the Irish Government for the organisation's work both domestically and abroad. This has resulted in a significantly expanded suite of work programmes both nationally and internationally. The increased governance, compliance and risk management associated with larger annual expenditure plans will, by necessity, drive a review of our Reserves Policy and level of funds therein during 2023 to increase them to the required levels to be sufficient for the organisation we now are.

## Cashflow

Our net cash inflow from operating activities in 2022 was €24,025,000 (in 2021 this was €1,583,000).

This will lead to a large outgoing cashflow expectation in 2023 as we continue to use the funds raised in 2022 for our various Ukraine-related programmes both nationally and internationally.

# INDEPENDENT AUDITOR'S REPORT TO THE GENERAL ASSEMBLY OF IRISH RED CROSS SOCIETY

# Report on the audit of the financial statements

#### Opinion

We have audited the financial statements of Irish Red Cross Society (the 'Society') for the financial year ended 31 December 2022, which comprise the Statement of Financial Activities, the Statement of Financial Position, the Cash Flow Statement, and the notes to the financial statements, including a summary of significant accounting policies set out in note 1. The financial reporting framework that has been applied in their preparation is Irish law and FRS 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland', issued in the United Kingdom by the Financial Reporting Council, having regard to the Charities Statement of Recommended Practice.

In our opinion the financial statements:

- give a true and fair view of the state of the Society's affairs as at 31 December 2022 and of its net incoming resources for the year then ended; and
- have been prepared in accordance with FRS 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland', having regard to the Charities Statement of Recommended Practice.

#### **Basis for opinion**

We conducted our audit in accordance with International Standards on Auditing (Ireland) (ISAs (Ireland)). Our responsibilities under those standards are further described below in the Auditors' responsibilities for the audit of the financial statements section of our report. We are independent of the Society in accordance with the ethical requirements that are relevant to our audit of financial statements in Ireland, including the Ethical Standard for Auditors (Ireland) issued by the Irish Auditing and Accounting Supervisory Authority ('IAASA'), and we have fulfilled our other ethical responsibilities in accordance with these requirements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

#### Conclusions relating to going concern

In auditing the financial statements, we have concluded that the directors' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the Society's ability to continue as a going concern for a period of at least twelve months from the date when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the directors with respect to going concern are described in the relevant sections of this report.

#### Other information

The directors are responsible for the other information. The other information comprises the information included in the annual report, other than the financial statements and our auditor's report thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements, or our knowledge obtained in the course of the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

#### **Respective responsibilities**

# Responsibilities of Directors for the financial statements

As explained more fully in the directors' responsibilities statement, the directors are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the directors determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the directors are responsible for assessing the Society's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the directors either intends to liquidate the Society or to cease operations, or has no realistic alternative but to do so.

# Auditors' responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs (Ireland) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

A further description of our responsibilities for the audit of the financial statements is located on the IAASA's website at: <u>https://iaasa.ie/wp-content/uploads/2022/10/</u> <u>Description of auditors responsibilities for audit.pdf</u> This description forms part of our auditor's report.

# The purpose of our audit report and to whom we owe our responsibilities

This report is made solely to the General Assembly of the Society, as a body. Our audit work has been undertaken so that we might state to the General Assembly of the Society those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Society and the General Assembly of the Society, as a body, for our audit work, for this report, or for the opinions we have formed.

BDO Dublin Statutory Audit Firm Al223876

8 July 2023

# **STATEMENT OF FINANCIAL ACTIVITIES**

FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2022 Incorporating the Income and Expenditure Account

		Restricted Funds	Unrestricted Funds	Total	Total
	Notes	2022 €'000	2022 €'000	2022 €'000	2021 €'000
Income & endowments from:					
Donations & legacies	3 (a)	44,009	7,942	51,951	6,619
Charitable activities	3 (b)	38	968	1,006	397
Other trading activities	3 (c)	-	322	322	482
Investments	3 (d)	-	16	16	5
Other	<i>3 (e)</i>	-	146	146	121
Total income & endowments	3	44,047	9,394	53,441	7,624
Expenditure on:					
Raising funds	4	-	1,499	1,499	1,842
Charitable activities	5	24,478	3,816	28,294	5,432
Total expenditure	-	24,478	5,315	29,793	7,274
Net incoming resources for the year	15	19,569	4,079	23,648	350
Transfer between funds	14	456	(456)	-	
Net movement in funds	-	20,025	3,623	23,648	350
Reconciliation of funds:					
Total funds brought forward	14	806	9,324	10,130	9,780
Total funds carried forward		20,831	12,947	33,778	10,130

All the activities relate to continuing activities.

There are no recognised gains and losses other than as stated above.

The financial statements were reviewed by the Board of Directors and approved on 8 July 2023.

On behalf of the Board of Directors

ather

Pat Carey Chair

Brian Byrne National Treasurer

The notes on pages 71 to 87 form part of these financial statements.

# **STATEMENT OF FINANCIAL POSITION**

AT 31 DECEMBER 2022

	Notes	2022 €'000	2021 €'000
Fixed assets			
Tangible fixed assets	7	6,538	6,193
	_	6,538	6,193
Current assets			
Stocks	8	79	86
Receivables: amounts falling due within one year	9	265	205
Cash and cash equivalents	10	27,755	4,703
	_	28,099	4,994
Current liabilities			
Payables: amounts falling due within one year	11	(722)	(872)
Net current assets	_	27,377	4,122
Total assets less current liabilities		33,915	10,315
Payables: amounts falling due in more than one year	12	(137)	(185)
Total net assets	_	33,778	10,130
Funds:			
Represented by			
Restricted funds	14	20,831	806
Unrestricted funds	14	7,874	7,502
Designated funds	14	5,073	1,822
Total funds		33,778	10,130

The financial statements were reviewed and approved by the Board of Directors on 8 July 2023.

On behalf of the Board of Directors

Jather Pat Carey

Chair

Brian Byrne

National Treasurer

The notes on pages 71 to 87 form part of these financial statements.

# **CASH FLOW STATEMENT**

FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2022

	Notes	2022 €'000	2021 €'000
Net cash inflow from operating activities		24,025	1,583
Capital expenditure and related grants:			
	7	(070)	(500)
Payment to acquire fixed assets	/	(979) 54	(588) 10
Receipts from sale of fixed assets		54	10
Net cash provided by/(used in) financing activities			
Loans received in year		-	-
Loans (repaid) in year		(48)	(179)
Increase in cash		23,052	826
Reconciliation of net cash flow			
Increase in cash		23,052	826
Bank balances at beginning of year		4,703	3,877
Cash and cash equivalents	10	27,755	4,703
Reconciliation of net incoming/(outgoing) resources to cash inflow from operating activities			
Net incoming resources		23,648	350
Depreciation	7	579	594
Decrease in stocks		7	9
(Increase)/Decrease in receivables		(60)	295
(Decrease)/Increase in payables		(151)	291
Loss on disposal of fixed assets		2	44
Net cash inflow from operating activities		24,025	1,583

The notes on pages 71 to 87 form part of these financial statements.

# NOTES TO THE FINANCIAL STATEMENTS

# FOR THE YEAR ENDED 31 DECEMBER 2022

# **1. Accounting Policies**

The principal accounting policies of the Irish Red Cross Society, which are outlined below, have been applied consistently throughout the current and prior year:

## (a) Basis of Accounting

The financial statements have been prepared on a going concern basis with reference to the recommendations of the revised Statement of Recommended Practice (SORP), Accounting and Reporting by Charities: Statement of Recommended Practice, applicable to charities preparing their accounts in accordance with Financial Reporting Standards applicable in the UK and Republic of Ireland (FRS102).

The preparation of financial statements in compliance with FRS 102 requires the use of certain critical accounting estimates. It also requires management to exercise judgment in applying the society's accounting policies as outlined below.

The Irish Red Cross is a public benefit entity. There are no material uncertainties about the charity's ability to continue in operation for the foreseeable future. The financial statements have been prepared on a going concern basis. Following the Boards review of the Irish Red Cross Society's financial results for the 2022 financial reporting period, the Board's review of the current financial position of the Society and the Board approved forecasts and budgets, the Board unanimously believe that the Society has sufficient resources to fulfil its operational objectives for the foreseeable future. The Board believe there are sufficient resources to manage anticipated operational and financial obligations and any potential commitments.

The following principal accounting policies have been applied:

## (b) Incoming Resources and Endowments

Income is analysed as restricted, unrestricted or designated.

**Restricted funds** represent income recognised in the financial statements which is subject to specific conditions imposed by the donors or grant making institutions.

**Unrestricted funds** represent amounts which are expendable at the discretion of the Society, in furtherance of the objectives of the charity. Such funds may be held in order to finance working capital or capital expenditure.

**Designated funds** are set aside for specific purposes. They include funds for use by the Areas and Branches at the sole discretion of the Board.

• Income from legacies

Income from legacies is accounted for when receipt is probable, and is recognised in full in the financial statements in the period in which probate is granted and where the amount can be reliably ascertained.

• Subscriptions/Donations

In general subscriptions and donations are recognised on a cash receipts basis when the money is lodged in the bank.

Royalties

Income from royalties is recognised when its receipt is probable and the amount can be measured reliably. Royalties from the exploitation of intellectual property rights are accrued in accordance with the substance of the relevant agreement.

Bank Interest

Bank interest receivable is accounted for on an accruals basis.

Grant Income

Grant income is recognised in full once entitlement, certainty and measurement are met.

### 1. Accounting Policies (continued)

### (b) Incoming Resources and Endowments (continued)

Commercial Training

Income from Commercial Training activities is recognised as earned i.e. as the related training services are provided.

Donated Goods

Income from donated goods is included at fair value, unless it is impractical to measure this value reliably. Motor vehicles donated for use by, and now owned by, the Society are recognised in the Society's financial statements as income and the equivalent amount capitalised on the balance sheet. This is in line with the Statement of Recommended Practice, Accounting and Reporting by Charities.

Donated Services

Donated services are included at the value to the charity where this can be quantified. The value of services provided by volunteers has not been included in these accounts. Resources received from non-exchange transactions for which the entity has benefited include Volunteer services.

Deferred Income

Deferred income represents receipts in the current year for services to be provided in the future.

Tax Efficient Giving

Income tax rebates on donations received is recognised on notification from Revenue Commissioners of the confirmation of the amount and when there is certainty of receipt.

### (c) Resources Expended and Basis of Allocation of Cost

Expenditure is recognised on an accruals basis as a liability is incurred. Expenditure includes any VAT which cannot be fully recovered and is recorded as part of the expenditure to which it relates. The cost of raising funds comprised the costs associated with attracting voluntary income and the costs of trading for fundraising purposes.

Expenditure on charitable activities are those costs incurred by the charity in the delivery of its services for its beneficiaries. It includes both costs that can be allocated directly to such activities and those costs of an indirect nature necessary to support them.

Governance costs include those costs associated with meeting the constitutional and statutory requirements of the charity. They include the costs of subscriptions related to membership of the International Red Cross and Red Crescent Movement, as well as the costs of trustee meetings and internal and external audits.

Where costs cannot be directly attributed, they have been allocated based on the proportion of direct costs incurred.

Expenditure on overseas programmes is recognised as charitable expenditure in the month it is incurred in Ireland.

### (d) Tangible Fixed Assets

All tangible fixed assets are initially recorded at historic cost. Capital Expenditure in excess of €1,000 is capitalised and depreciated over its useful economic life. Expenditure less than this amount is charged to the Statement of Financial Activities.

Properties are stated at original cost where purchased. Donations or Gifts of properties are valued at open market value at the date of donation.

Fixed assets donated for use by, and now owned by, the Society are currently recognised in the Society's financial statements as income and the equivalent amount capitalised on the Statement of Financial Position. This is in line with the Statement of Recommended Practice, Accounting and Reporting by Charities.

# 1. Accounting Policies (continued)

## (d) Tangible Fixed Assets (continued)

The carrying value of tangible fixed assets is reviewed annually for impairment if events or changes in circumstances indicate the carrying value may not be recoverable.

Depreciation is provided on tangible fixed assets with the exception of land, so as to write off the cost less estimated residual value of each asset over its expected useful economic life on the basis below at the following annual rates:

Freehold and Leasehold premises	2% Straight Line
Ambulance, sea rescue & equipment	6% - 10% Straight Line
Fixtures, fittings & equipment	10% Straight Line
Computer equipment	20% Straight Line
Mini buses and Vehicles	6% Straight Line

Gains and losses on disposals are determined by comparing the proceeds with the carrying amount and are recognised in the Statement of Financial Activities.

### (e) Receivables

Short term receivables are measured at transaction price, less any impairment.

### (f) Operating Leases: Lessee

Rentals under operating leases are charged on a straight-line basis over the lease term, even if the payments are not made on such a basis.

### (g) Stocks

Stocks are stated at the lower of cost and net realisable value. Provision is made for obsolete, slow-moving or defective stock where appropriate.

### (h) Payables

Short term payables are measured at the transaction price.

### (i) Foreign Currencies

Foreign currency transactions are translated at the rates ruling at the date of the transaction. Monetary assets and liabilities arising in foreign currencies have been retranslated at the rates ruling at the balance sheet date. Exchange differences have been included in the statement of financial activity for the year.

### (j) Cash and Cash Equivalents

Cash is represented by cash in hand and deposits with financial institutions repayable without penalty on notice of not more than 24 hours. Cash equivalents are highly liquid investments that mature in no more than three months from the date of acquisition and that are readily convertible to known amounts of cash with insignificant risk of change in value.

### (k) Deferred Income

Deferred Income relates to course sales made in the year that relate to courses due to take place in the following year.

### 1. Accounting Policies (continued)

## (I) Financial Instruments

The Society only enters into basic financial instrument transactions that result in the recognition of financial assets and liabilities like trade and other accounts receivable and payable. Basic financial instruments are recorded at transaction price.

### (m) Holiday Pay Accrual

A liability is recognised to the extent of any unused holiday pay entitlement which is accrued at the Balance Sheet date and carried forward to future periods. This is measured at the undiscounted salary cost of the future holiday entitlement so accrued at the Balance Sheet date.

### (n) Pensions

The Irish Red Cross Society operates a defined contribution plan for its employees. A defined contribution plan is a pension plan under which the company pays fixed contributions into a separate entity. Once the contributions have been paid the company has no further payment obligations.

The contributions are recognised as an expense in the Statement of Financial Activity when they fall due. Amounts not paid are shown in accruals as a liability in the Statement of Financial Position. The assets of the plan are held separately from the Irish Red Cross Society in independently administered funds.

### (o) Taxation

No charge to current or deferred tax arises as the Irish Red Cross Society has been granted charitable status.

### (p) Value Added Tax

Irrecoverable value added tax is allocated to the category of expenditure to which it relates.

### (q) Provisions

Provisions are recognised when the Irish Red Cross Society has a legal or constructive financial obligation, that can be reliably estimated and for which there is an expectation that payment will be made.

### (r) Reserves Policy

The reserves policy aims to ensure our work is protected from the risk of disruption at short notice due to the lack of funds, whilst at the same time ensuring we do not retain income for longer than required. The policy is reviewed periodically to ensure that the reserve level reflects changes in the risk environment. The Board of Directors agreed the minimum reserves level should be three to six months of total expenditure.

### 2. Judgements in Applying Accounting Policies and Key Sources of Estimation Uncertainty

The directors do not consider there to be any critical accounting estimates and judgements.

# 3. Income and Endowments from

	Notes	Restricted Funds 2022 €'000	Unrestricted Funds 2022 €'000	Total 2022 €'000	Total 2021 €'000
Donations and legacies	3 (a)	44,009	7,942	51,951	6,619
Charitable activities	3 (b)	38	968	1,006	397
Other trading activities	3 (c)	-	322	322	482
Investments	3 (d)	-	16	16	5
All other sources of income	3 (e)	-	146	146	121
Total		44,047	9,394	53,441	7,624

# 3 (a) Donations and legacies

	Notes	Restricted Funds 2022 €'000	Unrestricted Funds 2022 €'000	Total 2022 €'000	Total 2021 €'000
Regular giving		2	662	664	709
Public appeals and events*		42,145	4,550	46,695	1,883
Tax efficient giving		-	150	150	294
Legacies		-	176	176	201
Donations in kind		12	680	692	729
Corporates, major donors and trusts		6	810	816	433
Grant income	3 (a)(i)	1,844	914	2,758	2,370
Total	_	44,009	7,942	51,951	6,619

\*Included within Public Appeals and Events is €42m received in relation to the Ukraine Appeal, of which the administration charge of €2.9m has been included within Unrestricted (designated) funds for future growth and internal investment within the Irish Red Cross.

## 3 (a) (i) Grant Income

## **Unrestricted Grant Income:**

Granting Authority		Total 2022 €'000	Total 2021 €'000
Department of Defence	Contribution to the administration costs of head office	845	845
Health Service Executive	COVID-19 emergency	-	37
Leargas Youth Platform Project	COVID-19 emergency	3	6
Various County Councils	Various projects	12	5
Mountain Rescue Ireland	Mountain rescue operations	32	-
Pobal	Stability fund	-	90
	Scheme to support national organisations	22	-
Inter Agency Emergency Management Project	Various projects	-	5
Total unrestricted grant income		914	988

# 3. Income and Endowments from (continued)

# 3 (a) (i) Grant Income (continued)

## **Restricted Grant Income:**

Granting Authority		Total 2022 €'000	Total 2021 €'000
Department of Defence	Grant for ICRC Funding	130	130
Department of Children, Equality, Disability, Integration and Youth	Administration and delivery of refugee programmes Staff Secondment	1,158 3	276 53
Irish Prison Service	Prison programme	325	282
Department of Social Protection	Fund for European aid to the most deprived	29	62
Department of Enterprise, Trade and Employment	Flood relief	105	193
British Red Cross	PRISM project	19	10
Department of Rural and Community Development	Community support vehicle	-	43
County Council	Various projects Development of Glen of Imaal base Purchase of assets Purchase of boat Community support scheme	12 6 4 - 7	26 165 26 42
Health Service Executive	Care for senior citizens COVID-19 emergency fund Funding for Aquarius patient monitors New community support vehicle Running costs – community specific Ambulance upgrade Training equipment PPE Resilience hardware upgrade	- - - 9 2 10 3	2 10 10 10 1 - - -
SSE Renewables Ireland	Search and rescue	5	-
National Lottery	Casualty care Upgrading medical equipment Purchase of minibus Community supports	- 5 5 7	4 - - -
Coast Guard	Repairs to boats/boathouses/equipment & engines	-	37
		1,844	1,382
Total grant funding		2,758	2,370

# 3. Income and Endowments from (continued)

# 3 (b) Charitable Activities

	Restricted Funds 2022 €'000	Unrestricted Funds 2022 €'000	Total 2022 €'000	Total 2021 €'000
Training	-	49	49	36
Membership fees	-	-	-	2
Ambulance duties	-	918	918	328
Community support services	38	1	39	-
Sundry	-	-	-	31
Total	38	968	1,006	397

# 3 (c) Other Trading Activities

	Restricted Funds 2022 €'000	Unrestricted Funds 2022 €'000	Total 2022 €'000	Total 2021 €'000
Products and manuals	-	53	53	-
Medical and first aid services	-	47	47	103
Training	-	222	222	379
Total	-	322	322	482

All income from trading activities relates to third party activities.

## 3 (d) Investments

	Restricted Funds 2022 €'000	Unrestricted Funds 2022 €'000	Total 2022 €'000	Total 2021 €'000
Rental income	-	16	16	5
Total	-	16	16	5

Income included in investment income comprises bank interest received and receivable together with rental income received and receivable. Rental income relates to the letting of properties on an informal basis.

# 3 (e) All other sources of income

	Restricted Funds 2022 €'000	Unrestricted Funds 2022 €'000	Total 2022 €'000	Total 2021 €'000
Royalties income	-	146	146	121
Total	-	146	146	121

Royalties comprise income earned from the works of French writer Joseph Kessel. His wife bequeathed the royalty rights from his books to the Irish Red Cross Society.

# 4. Expenditure on Raising Funds

	Direct Costs 2022 €'000	Support Costs 2022 €'000	Total 2022 €'000	Total 2021 €'000
Voluntary income	1,039	67	1,106	1,251
Trading activities	369	24	393	591
Total	1,408	91	1,499	1,842

# 5. Expenditure on Charitable activities

	Notes	Direct Costs 2022 €'000	Support Costs 2022 €'000	Total 2022 €'000	Total 2021 €'000
Emergency response and					
recovery	5 (a)	22,940	1,486	24,426	2,624
Resilience	5 (b)	2,113	137	2,250	2,157
Community support		1,518	98	1,616	607
Other - loss on disposal of fixed assets		2	-	2	44
Total	_	26,573	1,721	28,294	5,432

# 5 (a) Emergency response and recovery

	Direct Costs 2022 €'000	Support Costs 2022 €'000	Total 2022 €'000	Total 2021 €'000
Domestic emergency	833	54	887	1,064
Refugee resettlement	1,526	99	1,625	476
International project expenditure Ukraine	20,036	1,298	21,334	-
International project expenditure others	545	35	580	1,084
Total	22,940	1,486	24,426	2,624

# 5 (b) Resilience

	Direct Costs 2022 €'000	Support Costs 2022 €'000	Total 2022 €'000	Total 2021 €'000
Ireland				
Training	507	33	540	656
Membership & volunteer development	140	9	149	156
Youth programmes	60	4	64	82
Unit management	402	26	428	534
Branch operational costs	1,004	65	1,069	729
Total	2,113	137	2,250	2,157

# 5. Expenditure on Charitable activities- continued

# 5 (c) Governance Costs

Governance costs contained within support costs include the following:

	Total 2022 €'000	Total 2021 €'000
External audit	62	62
Internal audit	10	12
Subscriptions to ICRC & IFRC	281	271
Staff costs	172	270
Other governance costs	219	67
Total	744	682

# 5 (d) Support Costs

Support costs include the following:

	Total 2022 €'000	Total 2021 €'000
IT	181	152
Building management services	135	113
Finance & communications functions	652	618
Depreciation	100	111
Total	1,068	994

# 6. Employees and Staff Costs

Number of employees	2022 No.	2021 No.
Fundraising	10	9
Finance	9	10
Services & commercial	30	29
International services	4	2
Governance	1	2
Utilities	1	1
Communications	1	1
International delegates	1	1
Migration department	11	6
Total	68	61

## 6. Employees and Staff Costs (continued)

### 6 (a) Total staff costs

	2022 €'000	2021 €'000
Wages & salaries	2,510	2,199
Social welfare costs	250	227
Pension costs	101	128
Total	2,861	2,554

## 6 (b) Employee remuneration

	2022 No.	2021 No.
Employees earned remuneration bands (salaries and any benefits in kind excluding pension contributions) were as follows:		
Band: €110,001 - €120,000	1	-
Band: €100,001 - €110,000	-	-
Band: €90,001 - €100,000	-	-
Band: €80,001 - €90,000	-	-
Band: €70,000 - €80,000	3	4
Total	4	4

The Board of Directors approve salary scales for all staff.

In 2022, an independent salaries benchmarking exercise was commissioned by the Board. It approved amendments to the salaries bands on foot of recommendations from the report. The salary of the current Secretary General (commenced 1 January 2023) is in the €100,001 - €110,000 band.

### 6 (c) Key Management Remuneration

Key management personnel include senior management and received remuneration of €359,000 (2021: €338,000) in the year. The cost of employer pension contributions for key management in 2022 was €20,000 (2021: €29,000).

### 6 (d) Staff emoluments and Director's Expenses

	2022 No.	2021 No.
The average number of volunteers working for the Irish Red Cross Society during the year was as follows:		
National Services	3,007	2,570
	3,007	2,570
Directors' expenses:	2022 €'000	2021 €'000
Expenses incurred by directors and reimbursed by the Irish Red Cross Society	3	-
Directors' indemnity insurance cover cost	11	7
Total	14	7

# 6. Employees and Staff Costs (continued)

## 6 (d) Staff emoluments and Director's Expenses (continued)

	2022 No.	2021 No.
Number of directors receiving expenses	14	10

The Irish Red Cross Society relies substantially on voluntary services provided by its members across the country. It is not possible to quantify, in monetary terms, the value of these services to the Irish Red Cross Society.

Directors' expenses are for travel, meetings and accommodation costs incurred.

None of the directors received any remuneration during the year (2021: €NIL).

## 7. Tangible Fixed Assets

	Freehold/ Leasehold Premises and Land €'000	Ambulances Sea Rescue and Equipment €'000	Mini Buses and Vehicles €'000	Fixtures, Fittings and Equipment €'000	Computer Equipment €'000	Total €'000
Costs						
At 1 January 2022	4,200	7,295	649	621	766	13,531
Additions	683	170	59	9	58	979
Disposals	-	(184)	-	-	-	(184)
At 31 December 2022	4,883	7,281	708	630	824	14,326
Depreciation						
At 1 January 2022	969	4,727	335	560	746	7,337
Charge for the year	85	422	41	14	17	579
On disposals	-	(128)	-	-	-	(128)
At 31 December 2022	1,054	5,021	376	574	763	7,788
Net book value						
At 31 December 2022	3,829	2,260	332	56	61	6,538
At 31 December 2021	3,231	2,568	315	61	20	6,193

The Society's properties are included at historical cost. A property was bequeathed to the Society on condition that ownership is retained for 25 years. This condition will be fulfilled in 3 years time.

The Society's properties include national, regional and training centre offices.

Included in freehold/leasehold premises and land above are parts of properties which are sublet. As the fair value of that portion of the properties cannot be measured reliably without undue cost or effort, the entire properties have been included within tangible assets above.

## 8. Stocks

	2022 €'000	2021 €'000
Uniforms	63	69
Manuals	16	17
Total	79	86

There are no material differences between the replacement cost of stock and balance sheet amounts.

# 9. Receivables: amounts falling due within one year

	2022 €'000	2021 €'000
Trade receivables	93	51
Amounts owed from related party (note 18)	14	14
Prepayments	158	140
Total	265	205

# **10. Cash & Cash Equivalents**

	2022 €'000	2021 €'000
Cash at bank and on hand	27,753	4,701
Prize bonds	2	2
Total	27,755	4,703

Prize bonds have a maturity of less than 90 days.

### 11. Payables: amounts falling due within one year

	2022 €'000	2021 €'000
Trade payables	205	129
Accruals	291	528
Other payables	107	69
Deferred income (Note 11(i))	79	106
Bank loans (Note 13)	40	40
Total	722	872

### 11 (i) Deferred Income:

	2022 €'000	2021 €'000
Opening balance	106	34
Amounts received	355	637
Amounts released	(382)	(565)
Total	79	106

Included within other payables is an amount for PAYE/PRSI of €89,000 (2021: €62,000).

The repayment of trade payables vary between on demand and 90 days. No interest is payable on trade payables.

## 11. Payables: amounts falling due within one year (continued)

The terms of accruals are based on the underlying contracts.

Other amounts included within creditors not covered by specific note disclosures are unsecured, interest free and repayable on demand.

All deferred income as at 31 December 2022 relates to amounts received in advance of entitlement in respect of training courses.

## 12. Payables: amounts falling due in more than one year

	Note	2022 €'000	2021 €'000
Bank loans	13	133	181
Other payables		4	4
Total		137	185

## **13. Bank Loans**

	2022 €'000	2021 €'000
Current		
Bank loans	40	40
Total	40	40
Non-current		
Bank loans due 2-5 years	133	160
Bank loans due > 5 years	-	21
Total	133	181

There is a loan secured via a first legal mortgage/charge over the leasehold interest in the property at Unit 4, Killerisk Business Park, Tralee Co Kerry registered in the name of the Irish Red Cross which is carried in the Balance Sheet at €108,478 *(2021: €110,943)* at the financial year end date.

The current APR applying to this loan is 5.65% and the term is 10 years to be repaid by the 28th June 2027.

There is a loan secured via a first legal mortgage/charge over theleasehold interest in the property at Unit 11, Tracklands Business Park, Ennis Co Clare registered in the name of the Irish Red Cross which is carried in the Balance Sheet at €271,291 (2021: €277,348) at the financial year end date.

The current interest rate applying to this loan is 4.81% and the term is 12 years to be repaid by the 19th April 2030.

There was an unsecured loan drawndown in 2019 and used to part finance the purchase of a building at Liosban Industrial Estate, Galway. It is registered in the name of the Irish Red Cross and is carried in the balance sheet at €146,719 (2021: €149,809) at the financial year end date.

The current interest rate applying to this loan is 4.95% and the term is 8 years to be repaid by 2027.

	At start of year 2022 €'000	Incoming Resource 2022 €'000	Outgoing Resource 2022 €'000	Transfers between funds €'000	At end of year 2022 €'000
Restricted funds	806	44,047	(24,478)	456	20,831
Unrestricted funds	7,502	7,941	(4,122)	(3,447)	7,874
Designated funds	1,822	1,453	(1,193)	2,991	5,073
Total	10,130	53,441	(29,793)	-	33,778

# **14. Movement in Funds**

Transfers from restricted funds and designated funds to unrestricted funds include a number of fixed asset purchases which are for the general use of the Society.

Government grants included within restricted income in the year are transferred from restricted funds to unrestricted funds where the grants relate to expenses already incurred and funded through unrestricted funds.

The Board decided that unrestricted funds in Area and Branch bank accounts should be designated for use in the Areas and Branches.

Unrestricted funds are used for the administration costs of restricted activities in the International division. The closing unrestricted fund balance of  $\notin$ 7.9m is primarily made up of fixed assets of  $\notin$ 6.5m (note 7).

A designated fund is used to maintain the royalties earned from the works of French writer Joseph Kessel who bequeathed the royalty rights of his books to the Irish Red Cross Society. The fund is used for capital expenditure projects.

There is a 7% administration charge applied on restricted funds received over €5,000. This relates only to the funds received by the central support office. The 7% administration charge is not applicable to restricted funds raised by Areas and Branches due to the voluntary management of these funds. The board decided that the €2.9m of administration charges from 2022 were to be transferred from unrestricted to designated funds to fund growth and internal investment in the Irish Red Cross. This is not an annual charge but one taken in the year the funds were donated. If the Irish Red Cross has expended funds in generating the donation, these costs are deducted.

The balance of the designated fund represents the bank accounts which are designated by the Board for use at area and branch level.

	Restricted Funds 2022 €'000	Unrestricted Funds 2022 €'000	Designated Funds 2022 €'000	At end of year 2022 €'000	At end of year 2021 €'000
Tangible fixed assets	-	6,538	-	6,538	6,193
Current assets	20,831	2,195	5,073	28,099	4,994
Creditors: amounts falling due within one year	-	(722)	-	(722)	(872)
Creditors: amounts falling due after one year	-	(137)	-	(137)	(185)
Total	20,831	7,874	5,073	33,778	10,130

## 14 (a) Analysis of Net Assets

# **14. Movement in Funds (continued)**

# 14 (b) Analysis of Restricted Funds

	Notes	Restricted Funds 2022 €'000	Restricted Funds 2021 €'000
Gaza		-	30
Indonesia emergency		12	71
International response fund		18	23
Nepal		-	38
Pakistan		14	-
Southern Africa		8	7
Syria		24	16
Yemen		46	152
Canon H&SC Fund		3	3
Floods Fund		6	34
Restricted funds in area & branches	<i>(i)</i>	235	207
COVID-19 Fund		98	110
Creeslough		1,225	-
COVID-19 global		5	5
International development fund		148	89
Afghanistan		17	21
East Africa		5	-
Ukraine		18,966	-
Ethiopia		1	-
Total		20,831	806

(i) These are projects of a capital and operational nature in our branches.

Restricted Funds in Area & Branches Split of Projects:	2022 €'000	2021 €'000
Ambulance/motor vehicles	107	10
Ambulance equipment	92	63
Community support	30	31
Buildings	1	19
Training	4	70
Youth	1	14
	235	207

# 14 (c) Analysis of Designated Funds

	2022 €'000	2021 €'000
Areas & Branches	1,836	1,584
Organisational Investment & Growth Fund	2,910	-
Joseph Kessel Fund	327	238
	5,073	1,822

# 15. Net (Outgoing)/Incoming resources for the year

	2022 €'000	2021 €'000
Net (outgoing)/incoming resources for the year is stated after charging/ (crediting):		
Depreciation of tangible fixed assets	579	594
Loss on disposal of tangible fixed assets	2	44
Auditors' remuneration	62	62

As explained in Note 6, members of the board of directors do not receive remuneration for their services as directors.

While the Society is a charity and does not incur corporation tax, it does remit significant payroll taxes and incurs significant costs in irrecoverable VAT.

## 16. Taxation

The Society, charity number CHY3950, is exempt from taxation on Income under Section 207 Taxes Consolidation Act 1997, as it is for charitable purposes.

# **17. Commitments**

### (a) Capital Commitments

At 31 December 2022, the Society had not entered into contracts for the construction or purchase of properties (2021: €Nil).

### (b) Operating Lease Commitments

At 31 December 2022 annual commitments under operating leases were as follows:

	Property €'000	Total 2022 €'000	Total 2021 €'000
Within one year	1	1	1
In two to five years	26	26	1
After five years	11	11	11
Total	38	38	13

The Irish Red Cross Society has a number of properties which it sub-leases, where there is no formal lease agreement in place. Therefore the above analysis is an estimate of such leases.

### 18. Retirement benefit obligations

The company operates a defined contribution scheme for employees. The pension entitlements of employees are administrated separately by a pension fund. The defined contribution pension charge for the financial year was  $\in$ 100,818 (2021 -  $\in$ 127,743). The amount outstanding at the financial year end was  $\in$ NIL (2021 -  $\in$ NIL).

# **19. Related Party Transactions**

The nature of the Irish Red Cross Society's activities means that it has connections to a number of organisations. However, none of these relationships have the ability to exercise influence or control over the activities of the Irish Red Cross Society.

During the period, the Irish Red Cross Society provided income received from the Department of Defence to the International Committee of the Red Cross (ICRC) of €130,000 (2021: €130,000). The ICRC, together with the National Societies and the International Federation of the Red Cross, make up the International Red Cross and Red Crescent Movement.

The ICRC reimbursed salaries totalling €52,630 to the Society during the year (2021: €44,000) and the salaries relate to delegates in the field. There is an amount due to the Society at year-end of €17,414 (2021: €13,505).

During the year, the Irish Red Cross Society reimbursed expenses to Director's amounting to €3,019 (2021: €330).

### **20. Post Balance Sheet events**

No significant events have occurred since the balance sheet date which would require adjustments to the accounts as disclosed in the financial statements.

### **21. Contingent Liabilities**

At 31 December 2022, the Society did not have any contingent liabilities (2021: €Nil).

## 22. Financial Instruments

	2022 €'000	2021 €'000
Financial Assets		
Financial assets that are measured at amortised cost	27,860	4,768
Total	27,860	4,768
Financial Liabilities		
Financial Liabilities measured at amortised cost	517	419
Total	517	419

Financial assets measured at amortised cost comprise of cash at bank and in hand, trade receivables repayable within one year and amounts due from related parties.

Financial liabilities measured at amortised cost comprise of trade payables, other payables and bank loans.

### 23. Comparatives

Certain prior year amounts have been reclassified for consistency with the current year presentation.

### 24. Approval of signing of the Financial Statements

The financial statements were approved for signing and authorised for issue by the Board on 8 July 2023.

# PHOTO CAPTIONS (from L-R, unless otherwise stated)

#### FRONT COVER

From top to bottom: Irish Red Cross volunteers at the Coastival Festival, Dún Laoghaire, Dublin, in July 2023. Credit: Tony Gavin; Irish Red Cross delegate Julia Murphy with colleagues preparing to deliver supplies received in November 2022; Irish Red Cross Youth members celebrating Dublin Pride, June 2022; Irish Red Cross members meet Revolut co-founder Vlad Yatsenko at the Ukraine Community Centre in 2022.

#### INSIDE COVER

Following catastrophic floods in the summer of 2022, the Pakistan Red Crescent worked to bring clean water resources to affected communities to prevent water-borne diseases. Credit: Irem Karakaya/ IFRC.

#### **PAGE 2/3**

Aseged of the Ethiopian Red Cross Society stands in the catchment of a water-spreading weir near Shebele Woreda, Jijiga, Somali region. The area hosts a series of these micro-dams, installed by the Red Cross, that are designed to slow down water run-off and prevent the short, extreme rainfalls from eroding topsoil. Credit: Amanuel Sileshi/ IFRC.

#### PAGE 16/17

Sasha, a volunteer with the Ukrainian Red Cross, loads a truck with food, water and other necessities, heading for the town of Okhtyrka in Sumy Oblast, Eastern Ukraine, in March 2022. Credit: Anette Selmer-Andresen.

#### PAGE 18

Volunteers sorting goods in the warehouse of the Ukrainian Red Cross in March 2022. Credit: Anette Selmer-Andresen; Red Cross volunteers at an aid distribution centre in the city of Uzhhorod, Ukraine in April 2022. They register refugees, who receive food bundles, family hygiene kits and vouchers for hygiene products in local stores. Credit: Ville Palonen / Finnish Red Cross.

#### PAGE 19

Volunteers with the Ukrainian Red Cross hand out warm meals for people making a stop in Lviv, Ukraine, before heading for Poland and other countries in March 2022. Credit: Anette Selmer-Andresen. In Poland, Red Cross staff work in a Cash Assistance Distribution Centre. Friendly spaces for kids are implemented as part of the project. Credit: IFRC

#### PAGE 20

Top: Lidiia, her 13-year old son Oleksii and her mother fled their home in the Donetsk region when the bombing started. Pictured here in Stargard, Poland in June 2023. Credit: Brynja Dögg Friðriksdóttir/ IFRC.

Volunteers sorting goods at a Ukrainian Red Cross warehouse in March 2022. Credit: Anette Selmer-Andresen; A portion of warm soup is handed out by a Red Cross volunteer on a cold day at the railway station in Lviv, Ukraine, in May 2022. Credit: Ville Palonen/ Finnish Red Cross.

#### PAGE 21

Ukrainian Volunteers painting the Ukraine Community Centre at Vicar Street; Ukrainian musicians preparing to record 'This Is (for Ukraine)' with the legendary Irish band Aslan as part of the June 2022 Documentary of the same name aired on Virgin Media.

#### PAGE 22

Newly-arrived families from Ukraine receiving voucher support at a voucher distribution clinic staffed by Red Cross volunteers at Maynooth University; Irish Red Cross Local Links volunteer Sheila McBride supporting at the celebration of Ukraine Day at Maynooth University, August 2022.

#### PAGE 23

Irish band Aslan with Ukrainian musicians during the recording of 'This Is (for Ukraine)'.

#### PAGE 26

Red Cross volunteers in Ukraine distribute essential household items like blankets, sleeping bags, kitchen sets, generators and heaters to people who are staying in their own homes, collective shelters or with host families (December 2022). Credit: Oleksandr Ratushniak.

#### PAGE 30

Stock photo used to protect serviceuser's identity.

#### PAGE 31

Stock photo used to protect serviceuser's identity.

#### PAGE 32

Members of IRCY in Dundalk meeting British Red Cross Northern Ireland volunteers at the DiscoveRED Open Day in Newry, Co. Down.

#### PAGE 34

Buses of new arrivals from Ukraine at Maynooth University are met by arrival support teams of Red Cross volunteers, together with volunteers from the Kildare Volunteer Centre, volunteer translators, and staff from the University; At the Red Cross voucher clinics at Maynooth University, the distribution of voucher aid fulfilled the vital need to purchase food and other essential items. For the children, the provision of donated Lego, thanks to Smyths, was very welcome; Irish Red Cross volunteers provide support for Ukrainian refugees arriving at the Port of Cork City.

#### PAGE 35

Irish Red Cross volunteer at the Coastival Festival, Dún Laoghaire, Dublin, in July 2023. Credit: Tony Gavin; Irish Red Cross volunteers provide support for Ukrainian refugees arriving at the Port of Cork City.

#### PAGE 36

Irish Red Cross volunteer providing support at Longitude Festival, Marlay Park, Dublin, in July 2023. Credit: Tony Gavin; Irish Red Cross Therapeutic Hand Care Volunteer at the DiscoveRED Open Day in Newry, Co. Down.

#### PAGE 37

IRCY 'T-Bear' volunteer with 'Buddy the Bear', IRCY's anti-bullying mascot; IRCY and British Red Cross Northern Ireland volunteers working together to give a first aid demonstration at the DiscoveRED Open Day in Newry, Co. Down.

#### PAGE 38

Irish Red Cross Youth members celebrating Dublin Pride, June 2022; Volunteers from Irish Red Cross Slane Branch and British Red Cross Northern Ireland at the DiscoveRED, Open Day in Newry Co. Down.

#### PAGE 39

Bernie Rutherford, Muff Branch, receiving the Irish Red Cross Volunteer of the Year award for her astounding commitment to the Irish Red Cross; Chloe Walsh, Clane Branch, receiving the Irish Red Cross Young Volunteer of the Year award for her incredible commitment to the organisation.

#### PAGE 40

CBHFA volunteers attending their graduation; Poster campaign completed by CBHFA volunteers to raise awareness for International Overdose Awareness Day (31 August) 2022.

#### PAGE 41

Top: Graduates from our Family Connections project at the National Volunteer Awards in Croke Park, November 2022.

CBHFA volunteer working alongside partners from the Irish Prison Service; Handwashing demonstration completed by CBHFA volunteers to peer-educate other prisoners on the importance of handwashing etiquette.

#### PAGE 42/43

The IFRC supported the Afghan Red Crescent Society to provide primary healthcare services, reaching nearly 500,000 people in 2022. Photo from Helmand province, Nahr Saraj village. Credit: Meer Abdullah/IFRC.

#### PAGE 44

Afghanistan Red Crescent teams provide life-saving relief to communities hit by earthquakes in north-western Afghanistan in January 2022. Credit: Meer Abdullah/Afghan Red Crescent; Yemen Red Crescent supports the families affected by floods there in January 2022. Families affected received household items related to shelter, water, sanitation and hygiene. Credit: Yemen Red Crescent.

#### PAGE 45

Larkana, Sindh province. IFRC send global surge support to work with the Pakistan Red Crescent as they distribute critical relief items to those most impacted by the floods. Hafsa, from the Danish Red Cross, worked in Pakistan as a member of the Relief ERU. Credit: Katie Hope/IFRC; Palestinian Red Crescent staff and volunteers offer around-the-clock emergency medical services. Credit: Palestinian Red Crescent; Kalpana (left) helps her aunt Diki take care of her little sister. The family is hoping to use cash assistance that the Government will be providing to affected families to begin the process of rebuilding. Credit: Shriluna Shrestha/IFRC Nepal.

#### PAGE 46

Irish Red Cross delegate Julia Murphy delivers food via horsedrawn cart in Mekelle, Ethiopia, in April 2022; Irish Red Cross delegate Julia Murphy with colleagues preparing to deliver supplies received in November 2022.

#### PAGE 47

Irish Red Cross Delegate Julia Murphy.

#### PAGE 48

Top: In Sigi, Indonesia, the Irish Red Cross gives livelihood support and skills training to vulnerable groups to build their economic capacity. Credit: Irish Red Cross.

Bottom: Andi received support from the Irish Red Cross to set up his organic farming business using the organic farming techniques that he acquired from the Red Cross training programme.

#### PAGE 49

Red Cross volunteers provide extensive counselling and support to TB patients and their families through home visits. Credit: Irish Red Cross; In Punjab, India, through health camps organised by the Red Cross, people attending are seen and screened by TB and chest specialists to ensure that active TB is detected early and treatment is initiated promptly. Credit: Irish Red Cross.

#### PAGE 50

University of Galway students participating in the Irish Red Cross annual IHL Competition hosted by University College of Cork. Credit: Irish Red Cross; 2022 Corn Adomnáin winning team from University of Galway, Sarah Cox, Saskia Heineken and Mohammed Al Asttal. Credit: Irish Red Cross.

Photo Credit: Irish Red Cross

#### PAGE 51

Volunteers and staff from the Irish Red Cross and British Red Cross Northern Ireland at the DiscoveRED Open Day at Halloween, in Newry Co. Down.

#### PAGE 53

Irish Red Cross members meet Revolut co-founder Vlad Yatsenko at the Ukraine Community Centre in 2022.

#### PAGE 55

Tent setup in Karachi, Pakistan in October 2022. The Pakistan Red Crescent was among the first to provide humanitarian assistance to flood-affected families throughout the country. Cash assistance was provided to over 9,000 families. Credit: Turkish Red Crescent.

#### PAGE 58

Irish Red Cross volunteers providing support at Longitude Festival, Marlay Park, Dublin, in July 2023. Credit: Tony Gavin.



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