



**Crois Dhearg na hÉireann**  
**Irish Red Cross**

#### FAIR PROCESSING NOTICE – PLEDGED ACCOMMODATION/GOODS & SERVICES

1. The Irish Red Cross ('we', 'us', 'our') is the data controller of information provided to us by you, a person wishing to pledge accommodation, goods or services ('you', 'your'). We can be contacted through our website at [www.redcross.ie](http://www.redcross.ie), and the data protection officer can be contacted at [dpo@redcross.ie](mailto:dpo@redcross.ie)
2. This notice sets out how we process your personal data in our efforts to facilitate matches for pledged accommodation between pledgers and beneficiaries.
3. When you pledge accommodation, goods or services, you provide us with your personal data. This includes your name, address, contact details, household composition, and identification details for garda vetting (if required). We process this data for the purposes of giving effect to your pledge and staying in touch with you to provide relevant support, including:
  - a. Processing and allocating your information within the Irish Red Cross' Migration Team and across Consortium Partners (DCEDIY, Local Authorities, IOM, & Helping Irish Hosts) (please note this list may change over time).
  - b. Making follow up contact with you in relation to your pledged offer. Such contact may be by telephone or email or by post or any other means of communication the details of which you have shared with us. The purposes of contact may include:
    - Following up with your pledge
    - Matching clients to your pledged accommodation
    - Offering casework support
    - Sharing information about available supports from external sources
    - Other activities relevant to your pledge request

4. We sometimes use third party service providers to assist in relevant activities such as activating your pledge, analysing wider pledge data, coordinating placement of clients and pledged services/goods, and may share your data with them for these purposes. Examples of relevant third parties we may collaborate with in this regard include (please note that this list may change over time):
- Uniquely (formerly SalesSense)
  - Cooperative Housing Ireland Limited
  - Arup Consulting Engineering & Engineers Ireland
  - Institute of Professional Auctioneers & Valuers (IPAV)
  - Department of Justice and Equality
  - Department of Housing, Planning, Community and Local Government
  - Department of Social Protection
  - Relevant Local Authority & Local Government Management Agency (LGMA)
  - Dept. Of Children, Equality, Disability, Integration & Youth
  - Consortium Implementing Partners (IOM, Helping Irish Hosts, Local Authorities)
  - Partner NGOs
  - Community service providers relevant to your pledge
5. We rely on the consent you give when you make a pledge, as well as our legitimate interest in activating and supporting your pledge in processing your data. Where you have given consent, you can withdraw it at any time by emailing [dpo@redcross.ie](mailto:dpo@redcross.ie). Withdrawal of consent does not affect any legitimate processing which took place prior to the withdrawal.
6. Please note that data in relation to activated pledges will be retained for six years. This retention time is necessary for archiving purposes in the public interest, or scientific, historical, or statistical purposes in accordance with GDPR Art.89(1) and is subject to the implementation of appropriate safeguards.
7. For any queries in relation to your data and the Irish Red Cross, please contact [dpo@redcross.ie](mailto:dpo@redcross.ie). The Irish supervisory authority for data protection is the Data Protection Commissioner. If you are dissatisfied with how we process your personal data, you have the right to complain to the DPC as the Irish supervisory authority. General guidance as to how the Commission handles complaints can be accessed [here](#).